

I thank Christ  
Jesus our Lord,  
who has given me  
strength, that he  
considered me  
trustworthy,  
appointing me to  
his service.  
1 Timothy 1:12

*Faithfulness...*

# **2018-2019**

## **ANNUAL REPORT**



Hebrews 6:10-12 (NIV)

**God is not unjust; he will not forget your work and the love you have shown him as you have helped his people and continue to help them. We want each of you to show this same diligence to the very end, so that what you hope for may be fully realized. We do not want you to become lazy, but to imitate those who through faith and patience inherit what has been promised.**

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# *Mission Statement...*

*“We exist to provide  
emergency relief  
in the name of  
Jesus Christ  
with compassion  
and understanding,  
upholding dignity”*

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# Agenda...

## 21<sup>st</sup> Annual General Meeting

2pm - October 24, 2019

- Welcome  
Ian Walter  
Chair – Committee of Management
- Opening Prayer
- Words of Encouragement  
Cr Mark Radford  
Mayor—Horsham Rural City Council
- Apologies
- Confirmation of Minutes
  - 20<sup>th</sup> Annual General Meeting
  - Statutory Meeting
- Chairman's Report  
Ian Walter
- Financial Report – Treasurer  
Les Warrick
- Testimonial  
Trixie Sampson
- Guest Speaker  
Brien Baxter  
Agency Relations Coordinator  
FoodBank Victoria
- Election of the Committee of Management
- Presentations
- Closing Prayer

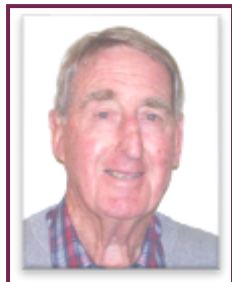




# Leadership...



**IAN WALTER**  
CHAIRPERSON



**BOB HAYES**  
VICE CHAIRPERSON



**LES WARRICK**  
TREASURER



**MAVIS WARRICK**  
DATA MANAGER



**BEV MIATKE**  
C.O.M. SECRETARY  
& CLIENT ASSESSMENT



**PR. LUKE ISHAM**  
HCMA REP.



**JOHN SPEHR**  
COMMITTEE  
MEMBER



**ANNE MAHONY**  
COMMITTEE  
MEMBER



**MAX JUDD**  
COMMITTEE  
MEMBER



**PAULINE KEYTE**  
COMMITTEE  
MEMBER



**JILL CRAMER**  
MANAGER



**TERRY WALSH**  
TEAM LEADER  
STORES & PURCHASING



**LAURIE WILLIAMS**  
ASST. TEAM LEADER  
STORES & PURCHASING



**DONNA MURPHY**  
TEAM LEADER  
FOOD ROOM



**WENDY CLOUGH**  
TEAM LEADER  
RECEPTION

# Previous Minutes...

20<sup>th</sup> Annual General Meeting held on Thursday 20<sup>th</sup> September 2018  
Held at the Lutheran Church Education Centre, Horsham 2.00 pm

- Welcome:** Welcome by Chairperson Ian Walter and opening prayer by Rev Luke Isham  
Ian Walter noted that Rev Isham is now the representative of the Christian Ministers' Association as Pr. Bodycote is very ill and needs our prayers
- Present:** Julie Maddern, Sue Hateley, Anne Lane, Anne Mahony, Wendy Clough, Glenda Ruwoldt, Bev Miatke, Florence Webb, Terry Walsh, Carmel Pietsch, Rosie Taylor, Jill Cramer, Jean Combe, Donna Murphy, Lester Judd, Maggie Landrigan, Lorraine Clancy, Cheryl Linke, Stan Walter, Les Warrick, Leanore Hedt, Rhonda Hender, Bob Hayes, Carol McDonald, Mavis Warrick, Denise MacKenzie, Jean Combe, Pauline Keyte, Pastor Geoff Schefe (Lutheran Church), Lorraine Clancy, Ian Walter, Joy Walter, Di Cook, Pat Strachan (St Vincent de Paul), Frank Schneider, Pr Luke Isham (Presbyterian Church), Rev Tupe Ioelu (Uniting Church), Jenny Clarke, Max Judd, Rhonda Judd, Fr Peter Hudson (Catholic Church)
- Apologies:** Matthew McLoughlin, Rhonda Coffey, Sandra Harberger, Pam Jende, Wendy Sturgess (CEO Uniting Wimmera), Eric Hedt, Andrew Broad MP, Emma Kealy MP, John Parker, Joan Parker, Bessie Boseley, Julie Neumann, Pr Jarrod Risson, Ps, Simon Risson, Shirley Hair, Laurie Williams, Audrey Ellis, Pat Rock, Brien Baxter (FoodBank Vic.), Val Quick, Noel Keyte, Tess Hayes, Ian Clough. Moved: Donna Murphy. Seconded: Leonore Hedt that the apologies be received. CD
- Previous Minutes:** Moved: Terry Walsh. Seconded: Anne Mahoney, that the meeting adopt the Minutes of the 19<sup>th</sup> Annual General Meeting held on September 14 2017. CD
- Statutory Minutes:** Moved: Sue Hateley. Seconded: Anne Lane, that the Statutory Meeting Minutes of October 27 2017 be adopted. CD
- Chair's Report:** As printed in the Annual report plus that Jill Cramer is now the Manager of the CEFC and Ian also thanked Bev Miatke for all the work and effort that she puts into the Centre.
- Manager's Report:** As presented in the Annual Report.  
Moved: Bob Hayes. Seconded: Florence Webb that the Reports be adopted. CD
- Treasurer's Report:** Les presented the Report and added that due to time constraints the report had not been audited as yet. Moved: Florence Webb. Seconded: Maggie Landrigan that the Report be received today and formally adopted at the next COM Meeting after the audit process. CD
- Guest Speaker:** Tony Tuohey, Director of Primary and Community Care at the Wimmera Health Care Group gave a very interesting and informative talk on the My Aged Care program that is working at the moment.
- Thanks:** Committee member Max Judd thanked Tony for his very informative talk and presented him with a gift.
- Election of COM:** Manager Jill Cramer was called to take over the meeting for the election process.  
Retiring members Ian Walter, Anne Mahoney and Robert (Bob) Hayes were returned as Committee Members. No further nominations had been received.
- Other Business:** Ian Walter announced that Pastor Tupe Ioelu is shortly moving to Geelong and Ian wished him well and spoke words of appreciation. Also there will be a 20<sup>th</sup> Anniversary dinner to be held on Friday October 5<sup>th</sup> at the Church of Christ Ministry Centre.
- The AGM closed at 2.45 pm after prayer by Pastor Geoff Schefe from the Lutheran Church.**

# Statutory Minutes...

Held in the Reception Room – HRCC  
October 12, 2018 at 3.00pm.

- Welcome:** Welcome and prayer by Ian Walter
- Present:** Ian Walter, Bob Hayes, Anne Mahony, Les Warrick, Jill Cramer, Bev Miatke, Pauline Keyte (Minute secretary)
- Apologies:** Sue Hateley, Max Judd, Rev Luke Isham
- Previous Minutes:** Statutory meeting 27 October 2017  
*Motion to approve previous minutes: Bob/Seconded: Anne - carried*
- Elections:** All positions declared vacant. Manager Jill Cramer asked for nominations:  
Nominations-  
Chair: Ian Walter – accepted  
Vice Chair: Bob Hayes – accepted  
Treasurer: Les Warrick – accepted  
Asst. Treasurer/Data Manager: Joy Walter/Mavis Warrick – accepted  
Secretary: Bev Miatke – accepted  
*Motion to approve all nominations: Anne/– unanimous*
- Signatories to:** Grant account: (by cheque): approved signatures of any two of following:  
Chair, Manager, Secretary, Treasurer, Assistant Treasurer and Board Member  
Anne Mahoney  
(online) Treasurer to authorise and initial, NOTE – Either Chair, Manager or Secretary to verify and initial  
Society Account: three debit cards in the name of Terry Walsh, Les Warrick and Bev Miatke with PIN No's to purchase goods  
Lutheran Laypeople's League: Manager, Secretary, Treasurer, Assistant Treasurer – with any two to sign withdrawals  
*All accounts have toggle authorisation facilities*
- General Business:**  
Membership fee – to remain the same @ \$5.00 pp  
*Moved: Bob Hayes/Seconded: Jill Cramer, carried*  
Future Committee of Management meeting dates: November 23<sup>rd</sup> then third Friday  
every second month
- Meeting closed:** 3.25 pm



# Thank You... Volunteers

The Centre is staffed by around 65 volunteers who regularly donate their time and talents because God has given them a heart for helping people in need. Volunteers work in the Food Room, as Receptionists, as Interviewers or in Stores/Purchasing. These are only just a few of them. Thank you to you all.

## FOOD ROOM

Packing food parcels, taking them out to the clients, dividing bulk food and goods.



## RECEPTION

Welcoming clients, maintaining client records



## STORES/PURCHASING

Overseeing stock levels, ordering, purchasing & storage



## FRONT OFFICE

Mavis maintaining the client & DSS database. Treasurer Les.



Manager Jill in charge of the overall running of the Centre



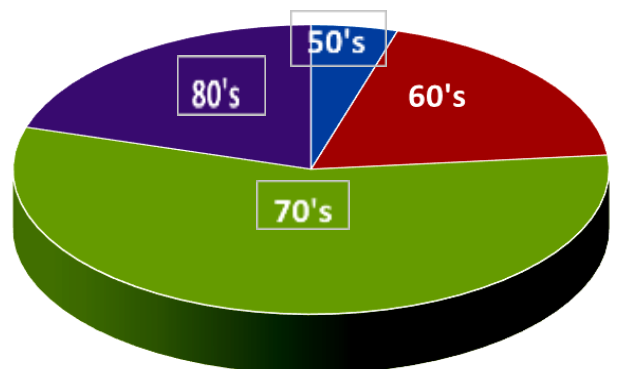
## INTERVIEWING



Listening to the needs of Clients and organising food and referrals

Volunteer Years of Service		% of total
Foundation Members	9	15
10 – 20 years of service	15	24
5 - 10 years of service	10	16
1 – 5 years of service	24	39
Less than 1 year	4	6

Volunteer Age Profile



# Thank You...

## Community Partners

**WAACKS BAKERY**  
FIREBRACE ST. HORSHAM

**BRUMBY'S BAKERY**  
HORSHAM PLAZA

**HORSHAM DAIRY**  
WILLIAMS RD HORSHAM

**CONWAYS PIES**  
PYNSENT ST HORSHAM



Thank you to these and the many other businesses, service clubs, and community members who have generously donated goods and services to us this year

FOOD DONATIONS 2018-19	\$
Baker's Delight	7,329
Besselaars	28,063
Brumby's	12,902
Café Jas	2,298
Coles/Aldi (SecondBite)	44,880
Conways	19,943
Foodbank Victoria	82,892
Horsham Dairy	5,584
Public	37,820
Waacks Bakery	16,473
<b>TOTAL</b>	<b>258,180</b>



**BAKER'S DELIGHT**  
WILSON ST, HORSHAM

**WILKIE'S TRANSPORT**  
VINE AVE STH, HORSHAM

**FOODBANK VICTORIA**  
YARRAVILLE, MELBOURNE

**CAFÉ JAS**  
ROBERTS AVE, HORSHAM



# Christmas Hampers 2018...



475

Christmas Hampers  
packed and distributed

What a blessing to be able to make such a difference for Wimmera people at Christmas! Such a huge team effort yet again. Packing and distributing to agents from the Lutheran Hall worked well. Hampers ordered by individuals were picked up at the Centre in the week before Christmas. Iced Christmas cakes were once again donated by the Wimmera Cake Decorators Guild. Thank you to everyone involved!



Above & Left: Food Centre staff receive the amazing donation of iced Christmas cakes from Guild members

Right: The Christmas Hamper project is sponsored by Charitable Trusts and supported locally by individual and corporate sponsorship. Hamper labels reflect who has contributed

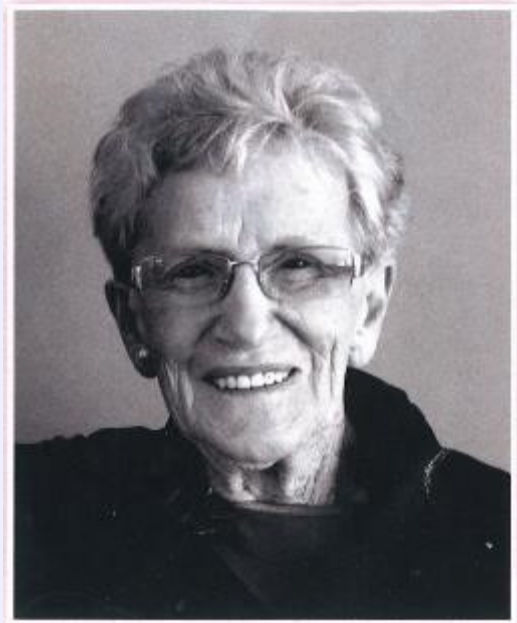


CHRISTIAN EMERGENCY FOOD CENTRE INC.

# *In Memoriam...*



*Frank Otto Schneider*  
8. 3. 1920 - 8. 7. 2019



*Nellie Finlayson*  
31<sup>st</sup> July 1938 - 9<sup>th</sup> June 2019



**Greg Pitman**  
**8/2/1961 – 3/7/2019**

Jesus said,

**"Be faithful until  
death and I will  
give you the  
crown of life"**

**(Revelation 2:10 )**

# Encouragement...

## God works in mysterious ways

Author Unknown

It was an unusually cold day for the month of May. Spring had arrived and everything was alive with colour. But a cold front from the North had brought winter's chill back to Indiana. I sat, with two friends, in the picture window of a quaint restaurant just off the corner of the town-square. The food and the company were both especially good that day.

As we talked, my attention was drawn outside, across the street. There, walking into town, was a man who appeared to be carrying all his worldly goods on his back. He was carrying, a well-worn sign that read, "I will work for food."

My heart sank. I brought him to the attention of my friends and noticed that others around us had stopped eating to focus on him. Heads moved in a mixture of sadness and disbelief. We continued with our meal, but his image lingered in my mind. We finished our meal and went our separate ways.

I had errands to do and quickly set out to accomplish them. I glanced toward the town square, looking somewhat half-heartedly for the strange visitor. I was fearful, knowing that seeing him again would call some response. I drove through town and saw nothing of him. I made some purchases at a store and got back in my car. Deep within me, the Spirit of God kept speaking to me: "Don't go back to the office until you've at least driven once more around the square." And so, with some hesitancy, I headed back into town. As I turned the square's third corner. I saw him. He was standing on the steps of the storefront church, going through his sack. I stopped and looked, feeling both compelled to speak to him, yet wanting to drive on.

The empty parking space on the corner seemed to be a sign from God: an invitation to park. I pulled in, got out and approached the town's newest visitor. "Looking for the pastor?" I asked. "Not really," he replied, "just resting."

"Have you eaten today?" "Oh, I ate something early this morning."

"Would you like to have lunch with me?"

"Do you have some work I could do for you?"

"No work," I replied. "I commute here to work from the city, but I would like to take you to lunch."

"Sure," he replied with a smile.

As he began to gather his things. I asked some surface questions. "Where are you headed?"

"St. Louis."

"Where you from?" "Oh, all over; mostly Florida."

"How long you been walking?"

"Fourteen years," came the reply.

I knew I had met someone unusual. We sat across from each other in the same restaurant I had left earlier. His face was weathered slightly beyond his 38 years. His eyes were dark yet clear, and he spoke with an eloquence and articulation that was startling. He removed his jacket to reveal a bright red T-shirt that said, "Jesus is The Never Ending Story."

Then Daniel's story began to unfold. He had seen rough times early in life. He'd made some wrong choices and reaped the consequences. Fourteen years earlier, while backpacking across the country, he had stopped on the beach in Daytona. He tried to hire on with some men who were putting up a large tent and some equipment. A concert, he thought. He was hired, but the tent would not house a concert but revival services, and in those services he saw life more clearly.

He gave his life over to God. "Nothing's been the same since," he said, "I felt the Lord telling me to keep walking, and so I did, some 14 years now."

"Ever think of stopping?" I asked.

"Oh, once in a while, when it seems to get the best of me. But God has given me this calling. I give out Bibles. That's what's in my sack. I work to buy food and Bibles, and I give them out when His Spirit leads."

I sat amazed. My homeless friend was not homeless. He was on a mission and lived this way by choice. The





question burned inside for a moment and then I asked: "What's it like?"

"What?"

"To walk into a town carrying all your things on your back and to show your sign?"

"Oh, it was humiliating at first. People would stare and make comments. Once someone tossed a piece of half-eaten bread and made a gesture that certainly didn't make me feel welcome. But then it became humbling to realize that God was using me to touch lives and change people's concepts of other folks like me."

My concept was changing, too. We finished our dessert and gathered his things. Just outside the door, he paused. He turned to me and said, "Come, Ye blessed of my Father, and inherit the kingdom I've prepared for you. For when I was hungry you gave me food, when I was thirsty you gave me drink, a stranger and you took me in."

I felt as if we were on holy ground.

"Could you use another Bible?" I asked.

He said he preferred a certain translation. It travelled well and was not too heavy. It was also his personal favourite. "I've read through it 14 times," he said. "I'm not sure we've got one of those, but let's stop by our church and see." I was able to find my new friend a Bible that would do well, and he seemed very grateful.

"Where you headed from here?"

"Well, I found this little map on the back of this amusement park coupon."

"Are you hoping to hire on there for awhile?"

"No, I just figure I should go there. I figure someone under that star right there needs a Bible, so that's where I'm going next." He smiled, and the warmth of his spirit radiated the sincerity of his mission. I drove him back to the town-square where we'd met two hours earlier, and as we drove, it started raining. We parked and unloaded his things.

Would you sign my autograph book?" he asked.

"I like to keep messages from folks I meet."

I wrote in his little book that his commitment to his calling had touched my life. I encouraged him to stay strong. And I left him with a verse of scripture from Jeremiah, "I know the plans I have for you," declared the Lord, "plans to prosper you and not to harm you. Plans to give you a future and a hope."

"Thanks, man," he said. "I know we just met and we're really just strangers, but I love you."

"I know," I said, "I love you, too."

"The Lord is good."

"Yes, He is. How long has it been since someone hugged you?" I asked.

"A long time," he replied.

And so on the busy street corner in the drizzling rain, my new friend and I embraced, and I felt deep inside that I had been changed. He put his things on his back, smiled his winning smile and said, "See you in the New Jerusalem."

"I'll be there!" was my reply.

He began his journey again. He headed away with his sign dangling from his bed roll and pack of Bibles. He stopped, turned and said, "When you see something that makes you think of me, will you pray for me?"

"You bet," I shouted back, "God bless."

"God bless." And that was the last I saw of him. Late that evening as I left my office, the wind blew strong. The cold front had settled hard upon the town. I bundled up and hurried to my car. As I sat back and reached for the emergency brake, I saw them... a pair of well-worn brown work gloves neatly laid over the length of the handle. I picked them up and thought of my friend and wondered if his hands would stay warm that night without them. I remembered his words: "If you see something that makes you think of me, will you pray for me?"

Today his gloves lie on my desk in my office. They help me to see the world and its people in a new way, and they help me remember those two hours with my unique friend and to pray for his ministry.

"See you in the New Jerusalem," he said.

Yes, Daniel, I know I will.

-----

*"I shall pass this way but once. Therefore, any good that I can do or any kindness that I can show, let me do it now, for I shall not pass this way again."*



# Highlights...



Above: Local mum Zeena Kelm with her children donating food at Easter time instead of giving presents to the adults



Harvest Thanksgiving donation from the Horsham Anglican congregation

Below: Coffee n Catch-Up mornings have become a feature every second month to keep volunteers up to date on Committee of Management discussions and decisions



Above: Staff at our local Coles store in Horsham decorated a whole wall to promote the Second Bite program



Above: We often receive home-made toys to be handed out to children attending the centre with their parents.



# Highlights...



Above: Local state MP Emma Kealy with then Nationals Federal candidate Dr Anne Webster delivering nappies collected through The Nappy Collective.



Above: Students from the Catholic schools in Horsham, Murtoa and Dimboola with food donated at their annual Giving Mass which then is delivered to the Food Centre (see left) . Father Peter Hudson leads the way.



Above: Amanda Carracher from the Natimuk Gymnastics club with donated food and money raised through the Club's annual Train the Parents Day where children take their parents through their paces and raise money for a local charity at the same time



Above: A donation from the Girl Guides. We also received 12 iced Christmas cakes to put in Christmas hampers.



Above: CWA May Branch ladies with their handmade men's toiletry bags.



# Highlights...

## 20th Anniversary Celebration



Thanksgiving Service in the Church of Christ Ministry Centre prior to the Celebration Dinner



On October 5, 2018 over 100 people joined together to celebrate 20 amazing years of God's commitment to our community and region through the Christian Emergency Food Centre. The evening began with a Thanksgiving Service in the Church of Christ Ministry Centre at 6pm and was followed by a dinner in the adjacent dining room together with a slide show presentation and speeches



The Birthday Cake was supplied and iced by 20-year volunteer Wendy Clough and cut by Frank Schneider and Jean Ladlow.



CHRISTIAN EMERGENCY FOOD CENTRE INC.



# Highlights...



Certificates of Appreciation were awarded to those volunteers who have remained working at the Centre for the whole 20 years. What an achievement! The birthday cake was cut jointly by Frank Schneider and Jean Ladlow who both worked at the Centre well into their 90's but have since retired. Holy Trinity Lutheran College supplied the waiters/waitresses.



The Church of Christ Ministry Centre dining area ready for the celebration.

**But the Lord is faithful, and he will strengthen you and protect you from the evil one.**

**2 Thessalonians 3:3**



20 Year Award recipients: Back row (from left): Fran White, Mayor Pam Clarke, Diane Cook, John Parker, Wendy Clough, Sue Hateley, Anne Mahony, Phonse Sanford

Front row (from left): Carmel Pietsch, Florence Webb, Gladys Kuehne, Judith Jones

# Welfare Network...

Inter-agency co-operation throughout our region is vital to ensure an holistic approach to client care. Each agency specialises in its own area/s of care with referrals to and from other agencies in order to get the best possible outcomes for anyone seeking help.

Areas of care include: provision of food, financial services, accommodation, household goods, counselling, mental health services, domestic violence services and general community services.



GRAMPIANS  
COMMUNITY HEALTH  
*vibrant and healthy communities*



**RURAL FINANCIAL  
COUNSELLING SERVICE**  
VICTORIA WIMMERA SOUTH WEST INC.



CHRISTIAN EMERGENCY FOOD CENTRE INC.

# Chairman's Report...



Another year has passed not only in our personal lives but in the life of The Christian Emergency Food Centre. Once again we have had a very successful year of doing God's work in Horsham and surrounding districts supplying to the needy in a very supportive way and we pray that for the people who have sought our help some of the light that Jesus shines in our hearts has also had an effect on their lives also.

Our 20<sup>th</sup> anniversary last year was a great night and I am sure enjoyed by all. Many thanks go to those people who helped in organising in any way to make it such a success. As you recall Father Peter Hudson of the Catholic Church and on behalf of the Diocese of Ballarat announced the very generous donation of \$10,000 to the Centre, this will be ongoing for 5 years. Even though there was thanks extended that night I would like to acknowledge our very sincere thanks again.

With the above mentioned donation it was felt that we have been so blessed by the donations from many sources we needed to look outside our normal areas to those who had been badly affected by drought. It was decided to match the \$10,000 with an equal amount from our reserves and offer help in the form of grocery vouchers to farming families in areas to the north of us. Numerous trips were made to Donald, St Arnaud, Birchip, and Brim without a lot of results. We believe privacy laws have put some restrictions on the welfare organisations being able to help as we would have liked. We later had a request from a welfare organisation at Cohuna for assistance and we were able to provide supermarket vouchers to them.

During the last year one of our very valuable Board members and volunteers. Sue Hateley, moved to Bendigo to be nearer to her family. We thank God for people like Sue and we thank her for all the time she has put in not only with CEFC but other welfare organisations in Horsham. With Sue leaving this left a vacancy on the Board and we are very happy that John Spehr has agreed to fill the vacancy. John, along with wife Marylou are both volunteering at the centre as well.

I would be remiss if I didn't acknowledge the passing of two very good supporters of the CEFC in the persons of Frank Schneider and Greg Pitman. Many of us remember the enormous amount of boxes Frank put together until he resigned as he had other things to do, he was in his 90's at the time and lived to be in his 100<sup>th</sup> year. We were saddened and shocked to hear of Greg's passing as he also was very generous in a different way providing the left over's from his bakery daily.

Once again our thanks go to all those very generous organisations who have given to us in many and varied ways, they are too numerous to mention individually.

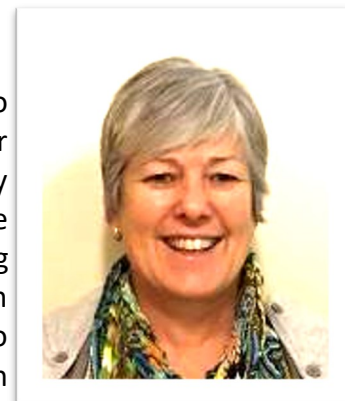
My sincere thanks to all the Board members, the volunteers in whatever capacity, that have been a great assistance to the running of the Christian Emergency Food Centre, it is truly a great team effort and we thank and praise God for filling the hearts and minds of so many of his faithful people that makes this unique organisation of such great benefit to our community.

Yours in Christ,

Ian Walter, Chairman



# Manager's Report...



At the Christian Emergency Food Centre we continue to strive to do better and improve the quality of our service. We aim to enable better lives for those we support through delivery of food, referrals, advocacy and information provision. As we reflect on the past year, including the 20-year celebration, we acknowledge the insight of the founding members. We have been extremely fortunate to have had a gifted team of directors. Thanks to their insight the CEFC has been well positioned to continue to grow and expand to service the community in Christian outreach.

## Our Service to the Community

Over 20 years the CEFC has been serving our community with over 7,500 hours of volunteer service each year. This equates to around 150,000 hours of service to the people of our community and region. Along with the food provided we now also give financial counselling support when sought and continue to fund medical prescriptions and fuel for medical appointments.

We have been blessed by God to enable us to serve him as we serve those in need.

CEFC Statistics – 5 Year Comparison					
	2018/19	2017/18	2016/17	2015/16	2014/15
Client Visits –Total	2,882	2,399	2,130	2,135	1,964
Adults	4,110	3,120	2,674	2,679	2,526
Children	3,136	2,673	2,190	2,192	2,157
Single adults	1,130	1,051	900	905	860
Single parents	680	693	613	615	561
Families	499	420	375	368	353
Couples	363	235	240	245	180
% Horsham	59%	63%	68%	64%	66%
% Other	41%	37%	32%	36%	34%
Parcels by carrier	213	172	254	188	164

I would like to thank the volunteer Committee of Management for their service. I recognise the enormous value they bring to this organisation in their good governance. Our members come from the local community offering their time, talents and skills to provide the service.

We have an amazing team of volunteers, with around 65 volunteers registered. Each day whilst the centre is open to clients we have over 10 volunteers working, providing approximately 35 hours per day of 'in kind' support. Along with this we have volunteers collecting food from the various local business that support us and from Coles and Aldi who are involved in the Second Bite program. Some volunteers work 3 or more times per week. This year we welcome new volunteers John and Marylou Spehr, Brian Rudolph and Sandra McNee with Ian Clough agreeing to fill the vacant Assistant Treasurer's position.

We also thank the Commonwealth Bank staff from its Retail Business Centre who volunteer as part of their Corporate Community Citizens Program.

Our volunteers deserve a huge thank you for their gracious efforts throughout the year. We would like to take this opportunity to thank you all for your dedication and joyful spirit as it is one of the secrets of our sustainability.



As I acknowledge the many volunteers who have gone above and beyond, I wish to especially thank Jenny Smith. Jenny created a client data base specifically designed for CEFC. She has spent many hours uploading information from paper copy onto the computer. This is very appropriate in these times where we need to become more efficient in our information gathering. We thank her for her dedication.

Our Christmas Hamper program once again went very well with around 475 hampers packed and distributed in Horsham and the surrounding area. These Christmas hampers are available thanks to the kind support we receive from the Magistrates' Court, Jack Brockhoff Foundation and the William Angliss Charitable Trust.

In 2018 we were able to store, pack and distribute all the Christmas hampers from the Lutheran Church Education Centre. We thank them for their generosity in letting us use their facility. Organisations who distribute hampers to their clients were able to collect them from the Lutheran facility over 2 days which saved on a lot of double handling and reduced the load on our volunteers. As a result of the current drought situation in areas to our north, east and west the Committee of Management decided that we should provide assistance to farmers and folk in smaller communities currently experiencing difficult times. This assistance was in the form of vouchers to be utilised to purchase grocery items from the local stores in those areas. We continue to distribute these and are working with Rural Financial Counselling Service to target the right people.

#### **Financial & Community Support**

In a time when many organisations lost their Federal funding we were blessed to receive grant funding from the Department of Social Services (DSS) late in 2018. This was an answer to prayer and has been allocated over four years from 2019 to 2023.

Other funding we have recently received included the HRCC Community Donation 2019/2020 valued at \$2,290. A commitment from the Ballarat Diocese of the Catholic Church to donate \$10,000 each year for the next 5 years was able to be announced at our 20 Year Celebration last October.

Most importantly we recognise the funding we receive from our local community. We receive generous in-kind support in the form of goods and services from the various local businesses acknowledged later in this report and many financial donations also come in from businesses and individuals.

We also acknowledge the generous donations we receive from our local schools with the Catholic Schools and Lutheran College annually collecting and delivering huge amounts of food totalling several thousands of dollars each.

We couldn't do what we do, in the way we do it, without the work of Foodbank Victoria who deliver food and fresh fruit and vegetables fortnightly. I also need to acknowledge the contribution of Wilkie Couriers, our local courier, who generously delivers our boxes of food free to various locations across the Wimmera/ Mallee.

Finally, I say a heartfelt THANK YOU to the wider community for your support because without you, CEFC could not achieve the service we provide. I wish to also acknowledge the relationship and friendships we develop with those who come to us for our support, you are a blessing.

It's a testament to the people involved over the years that the Centre has maintained its relevance and importance for the people of our community.

Jill Cramer, Manager

*We have been blessed by God to enable us to  
serve Him as we serve those in need.*

CHRISTIAN EMERGENCY FOOD CENTRE INC.

# Secretary's Report...



As I sit here wondering what to write I can't help but reflect on the past year that has seemed to flit by in mere minutes. In my role as the

Client Assessment Manager I see and hear the stories of our clients, many quite tragic, many with long-term varied and complex problems and wonder if the work we are doing is really making a difference. I've been looking at the annual statistics and watching the trend of increasing need in our community and often wonder just what more we could do to turn the tide of this ever-growing need around us. Then I remember that this is not what we have been called to do. God has shown his faithfulness to us at the Centre and in this community constantly over the past 21 years and he is the one who is working to make the difference and he is calling us to be faithful to the task set before us. Our mission statement is: "We exist to provide emergency relief in the name of Jesus Christ with compassion and understanding, upholding dignity". This is our task, one person at a time and to keep on going until he tells us differently. This reflection brought to mind a story I heard years ago about 'faithfulness' which fits perfectly.

## **Faithfulness as a Mustard Seed**

A man was sleeping at night in his cabin when suddenly his room filled with light and the Saviour appeared. The Lord told the man he had work for him to do, and showed him a large rock in front of his cabin. The Lord explained that the man was to push against the rock with all his might. This the man did, day after day. For many years he toiled from sunup to sundown, his shoulders set squarely against the cold, massive surface of the unmoving rock, pushing with all his might. Each night the man returned to his cabin sore and worn out, feeling that his whole day had been spent in vain. Seeing that the man was showing signs of discouragement, Satan decided to enter the picture by placing thoughts into the man's mind: "You have been pushing against that rock for a long time, and it hasn't budged. Why kill yourself over this? You are never going to move it." Giving the man the

impression that the task was impossible and that he was a failure, these thoughts discouraged and disheartened him. "Why kill myself over this?" he thought. "I'll just put in my time, giving just the minimum effort and that will be good enough." And that is what he planned to do until one day he decided to make it a matter of prayer and take his troubled thoughts to the Lord. "Lord", he said, "I have laboured long and hard in your service, putting all my strength to do that which you have asked. Yet, after all this time, I have not even budged that rock by half a millimetre. What is wrong? Why am I failing?"

The Lord responded compassionately, "My friend, when I asked you to serve me and you accepted, I told you that your task was to push against the rock with all your strength, which you have done. Never once did I mention to you that I expected you to move it. Your task was to push. And now you come to me, with your strength spent, thinking that you have failed. But, is that really so? Look at yourself. Your arms are strong and muscled, your back sinewy and brown, your hands are callused from constant pressure, and your legs have become massive and hard. Through opposition you have grown much and your abilities now surpass that which you used to have. Yet you haven't moved the rock. But your calling was to be obedient and to push and to exercise your faith and trust in My wisdom. This you have done. I, my friend, will now move the rock."

At times when we hear a word from God, we tend to use our own intellect to decipher what He wants, when actually what God wants is just simple obedience and faith in Him. By all means, exercise the faith that moves mountains, but it is still God who moves the mountains. This story reminds me of what Mother Theresa said: "God does not call us to be successful, but to be faithful." So we will do just that—help each person who comes to us, one at a time, and listen for God's direction and watch *him* move the mountains.

Bev Miatke

Client Assessment Manager and COM Secretary

# Treasurer's Report...



It is good news to be able to present a strong financial position at the end of June 2019.

There are a couple of items which I wish to bring to your attention. First, in the Balance Sheet I have included, for the first time in this report, under non-cash assets, a Furniture and Equipment account, which reflects the value of all equipment and furnishings held at 28 Firebrace Street totalling \$58,371.

I have also included a Long Service Leave Liability account which represents funds set aside to cover long service leave of \$6071, to which Bev is entitled.

The other change which has occurred is in the way we calculate the value of "Produce Stock". In the past the value of stock has been calculated as being equal to one-twelfth of the donations in kind for the financial year. This year we did an assessment of all stock on hand at 1<sup>st</sup> June and valued each item at replacement cost in order to get a more accurate value of stock.

Report of Factual Findings (see below) This is an abbreviated copy of this report by the auditor. The full report is lengthy and detailed. If anyone wishes to view this report, I have a copy available. I have found this to be a very thorough and extensive review of our accounts and as such recommend that the Financial Reports presented be adopted as a true and accurate record of the Christian Emergency Food Centre's financial position.

Thanks to all who have supported me in the role as Treasurer.

Les Warrick , Treasurer



## REPORT OF FACTUAL FINDINGS

To Christian Emergency Food Centre Inc,

### Report of Factual Findings

We have performed the procedures agreed with your organisation to report factual findings for the purpose of assisting the Christian Emergency Food Centre Inc. in assessing, in combination with other information obtained by your organisation, the accuracy of your Profit and Loss Report for the year ended 30 June 2019 and Balance Sheet Report as at 30 June 2019. The procedures performed are detailed in the terms of the engagement and described below with respect to the Profit and Loss Report for the year ended 30 June 2019 and Balance Sheet Report as at 30 June 2019.

# Profit & Loss...

1/7/2018—30/6/2019

INCOME		EXPENSES	
<b>Grants</b>	59,483.46	<b>Administration</b>	11,674.22
DSS Wage Support	51,468.46	Advertising	237.79
HRCC	2,515.00	Freight	
Magistrates Court	5,500.00	Internet	181.59
<b>Donations</b>	77,756.05	Office Equipment	5,721.54
Business - DGR	25,120.35	Office Supplies	42.47
Christmas Hampers	14,790.00	Phone-Fax	2,582.19
Churches & Clubs	24,221.15	Postage	205.46
General Public	12,109.55	Printing-copying	1,278.34
Special Purpose	1,515.00	Software	
<b>Memberships</b>	400.00	Stationary	761.21
<b>Finance Income</b>	5,750.59	Subscriptions	663.63
Bank Reversals	35.50	<b>Business Expenses</b>	6,832.14
Interest Earned	5,715.09	Audit-I.T. Support	3,620.90
<b>Refunds-Reimburs.</b>	37,901.28	Bank Fees-Interest	136.05
DHHS	1,981.26	Fund Raising Exp.	3,075.19
Insurance		<b>Client Expenses</b>	86,804.05
Uniting Care	36,820.02	Accounts utilities Etc	6,503.80
<b>Fund Raisers</b>	1,351.70	Education Costs	199.40
<b>Community Education</b>	2,973.05	Drought Relief	1,950.00
Donations Bus. & Pub.	440.00	Medical	4,406.58
Gold Coin Donations	373.05	Travel	7,385.66
Sponsorship	2,160.00	Rent & Accom.	225.00
		Food	51,468.20
		Hampers	14,665.41
		<b>Building Exp.</b>	3,525.26
		Food Room Equip.	14.54
		Office Cleaning	2,262.00
		Renovations	
		Repairs & Maint.	1,248.72
		<b>Insurance</b>	2,540.82
		<b>Utilities</b>	5,176.25
		Electricity	2,781.12
		Gas	994.53
		Rates	1,400.00
		<b>Staff- Volunteers</b>	3,567.65
		<b>Wages</b>	43,804.70
		<b>Community Education</b>	3,769.05
<b>TOTAL INCOME</b>	<b>185,616.13</b>	<b>TOTAL EXPENSES</b>	<b>167,694.14</b>
		<b>NET Profit - Loss</b>	<b>17,921.99</b>

# Balance Sheet...

1/7/2018—30/6/2019

ASSETS		LIABILITIES AND EQUITY	
CEFC Grant Account	4,548.72	Long Service Leave	6,071.03
Debit Card Account	1,158.75	Payroll - PAYG	1,073.00
Petty Cash	85.80	Payroll - Super	1.12
<b>Investment Accounts</b>		Tax Control	<u>-979.77</u>
Lutheran Lay Peoples	40,756.03	Total Liabilities	6,165.38
Comm Term Deposit	75,000.00		
CBA Term Deposit	200,000.00		
<b>Non Cash Assets</b>		Total Equity	390,523.28
Furniture and Equipment	58,371.36		
Food room stock			
<b>TOTAL ASSETS</b>	<b>\$396,688.66</b>	<b>Total Liabilities &amp; Equity</b>	<b>\$396,688.66</b>

## List of Members July 2018 ~ June 2019

Boseley, Bessie	Heinrich, Dwayne	Martin, Lawrie	Sanford, Phonse
Clancy, Lorraine	Heinrich, Garry	McDonald, Carol	Schneider, Frank
Clark, Jenny	Hender, Rhonda	McDonald, Kevin	Schneider, Melva
Clark, Rodney	Hudson, Fr Peter	McKenzie, Denise	Schutz, Pr Gus
Clough, Ian	Isham, Pr Luke	McLoughlin, Matthew	Smith, Jenni
Clough, Wendy	James, Heather	McNee, Sandra	Smith, Jenny
Coffey, Rhonda	Jende, Pam	Miatke, Bev	Smith, Wilma
Combe, Jean	Jones, Judith	Murphy, Donna	Taylor, Rosie
Cook, Di	Judd, Lester	Neumann, Julie	Tepper, Maxine
Cramer, Jill	Judd, Max	Parker, John	Walsh, Terry
Ellis, Audrey	Judd, Rhonda	Parker, Joan	Walter, Ian
Goods, Maree	Keyte, Noel	Peake, George	Walter, I (Joy)
Hair, Shirley	Keyte, Pauline	Pietsch, Carmel	Walter, Joy A
Harberger, Sandra	King, Robert	Pietsch, John	Walter, Stanley
Hateley, Sue	Kuehne, Gladys	Quick, Val	Warrick, Les
Hayes, Bob	Landrigan, Maggie	Reading, Syliva	Warrick, Mavis
Hayes, Tess	Lane, Anne	Rees, M	Webb, Cyril
Heard, Margaret	Linke, Cheryl	Rethus, Pam	Webb, Florence (Life Member)
Hedt, Eric	Madden, Julie	Rock, Pat	White, Fran
Hedt, Leanore	Mahony, Anne	Ruwoldt, Glenda	Williams, Laurie



# FoodBank Victoria...

## WHO WE ARE

We are the pantry to the charity sector. We fight hunger by providing food for 710,000 Australians each month and we advocate for the almost 1 in 5 Australians who experience food insecurity each year.

Foodbank is a not-for-profit, non-denominational organisation operating in every state and territory in Australia. Foodbank Australia is the only Australian food relief organisation that is a certified member of The Global Foodbanking Network (GFN), comprised of 32 member countries, 19 of which are accredited.

Food insecurity is a big problem, requiring a big coordinated response, and we rely on countless partners to do what we do. Our national and state-based teams work with the entire food and grocery industry including farmers, wholesalers, manufacturers and retailers to source food and capture donations. We also collaborate with suppliers, manufacturers and transporters to produce key staple foods that don't come in sufficient quantities via rescue channels. To distribute the food, our state teams work with an army of volunteers to pick, pack and get the food to where it's needed. We work closely with 2,600 charity partners and 2,000 schools across Australia who use our food in their relief programs.

In spite of our best efforts, we estimate that we need 50% more food to provide enough for all the people seeking assistance. To try and bridge this gap, we rely on the generosity of individuals, businesses, community organisations, schools and all levels of government.

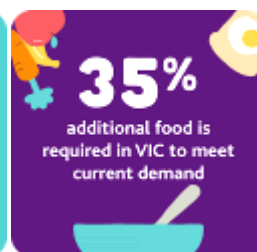
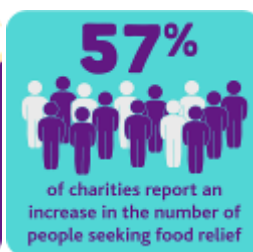
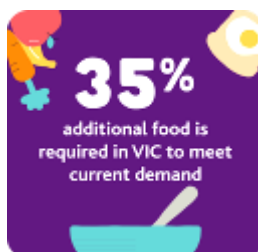


### Zita

#### THE FIRST TIME I REACHED OUT FOR HELP WAS REALLY DAUNTING

I'm not working at the moment as I'm looking after my two year old during the week and my step-sons on the weekends. All the money my partner makes goes towards the kids and the bills. Getting free fruit and veggies makes a huge difference. Healthy food costs a lot, so it's a massive challenge to be able to afford them once a bill comes. The more we eat fruit and vegetables, the more our kids will eat them, so it's setting a good habit.

## In Victoria



## THE MORTGAGE COMES FIRST BECAUSE WE NEED A ROOF OVER OUR HEAD, THEN I PAY ALL THE BILLS AND THEN I BUY FOOD

Working as a crisis counsellor for over 20 years, Deb has dedicated her life to helping people experiencing homelessness. She had been so focused on assisting others, she ignored the challenges in her own life.

"I've come from a background where I was a crisis worker, and people were in a lot more I suppose worse situations than what I was in... it was difficult to say, I might need a bit of help."

After separating from her husband, Deb became a full-time carer for her high needs son. With only a single income, Deb was struggling to simply pay the bills and put food on the table for her and her two children.

"The mortgage comes first because we need a roof over our head, then I pay all the bills and then I buy food. I couldn't tell you what percentage of the weekly budget goes to food because it's often never much. I'd be in dire trouble without Foodbank," says Deb.

The situation worsened when Deb received her own life-limiting health diagnosis which requires expensive medication to manage and has delayed her return to work.

"My health has taken a bit of a turn as well, which has impacted on my ability to work. Finding positions that are going to fit in with my needs, for my health and plus my child, is very difficult."

With help from Foodbank, a strict budget and savvy shopping lists, Deb is managing to keep a roof over her head and food on the table. However, she still makes sacrifices to ensure her children have a bright future ahead.

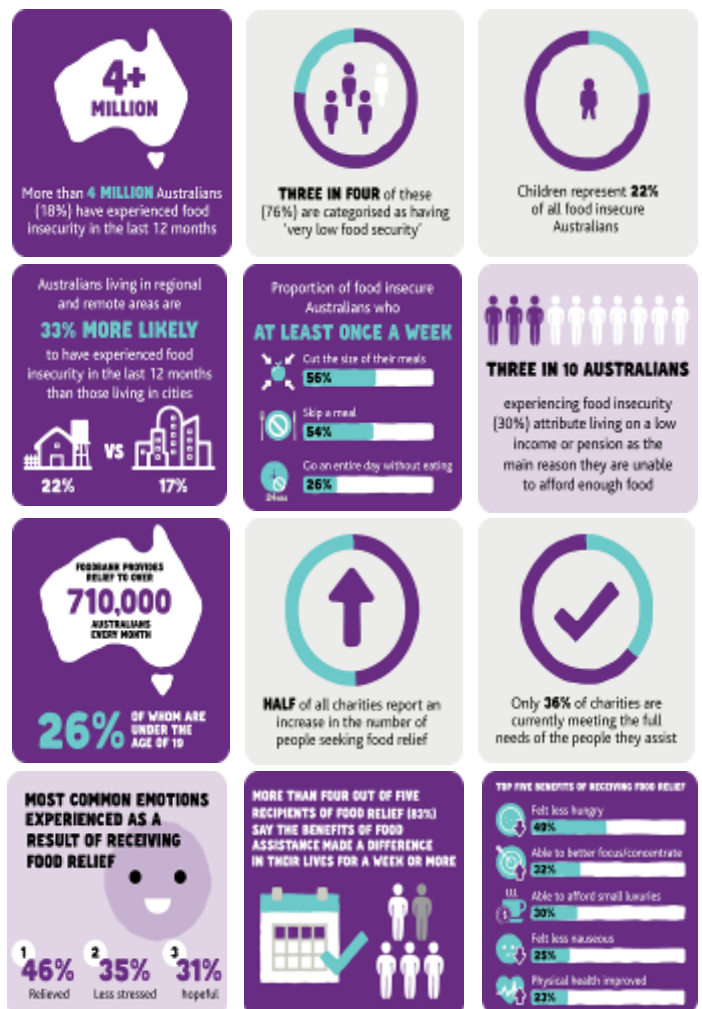
"I'll often go without to make sure the kids have what they need for school. If I need new clothes, it's like, oh, I'll just have to make this stretch a bit longer. A little bit of a hole in the shoe, that's all right. We can deal with that."

Deb



## Across Australia

*The Foodbank Hunger Report* provides a sobering snapshot of food insecurity in Australia. Released annually during anti-poverty week in October, the Foodbank Hunger Report looks at the prevalence of food poverty around our country. These are the facts about hunger in our country in 2018...



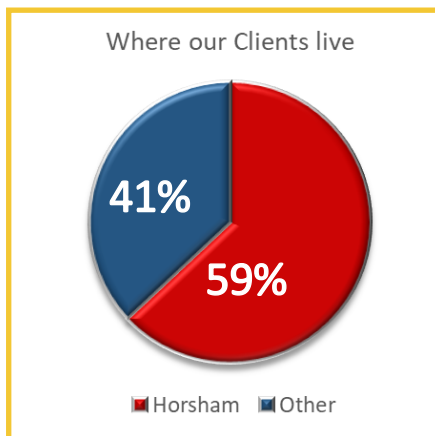
# Statistics...

During the 2018—2019 financial year ...

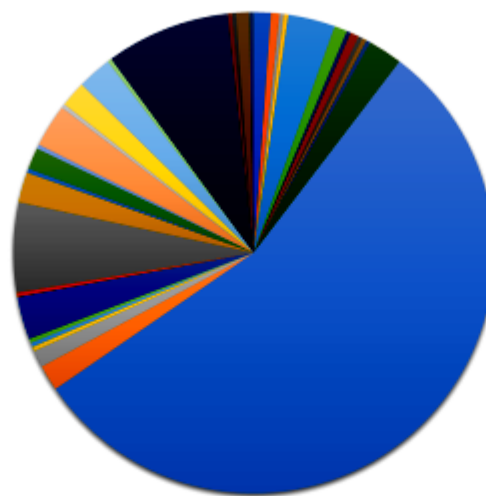
Food parcels may be ordered and delivered to each of these towns thanks to Wilkies Couriers of Horsham who very generously deliver our parcels free of charge to a central delivery point in each town



213 orders for food parcels  
out of the Horsham area  
requiring delivery of 415 boxes  
of food to be delivered by Wilkies Couriers  
around the Wimmera and Southern Mallee



Note: 'Horsham' refers to areas within the boundaries of Horsham Rural City Council.  
'Others' refers to all other areas including 'No Fixed Address'



■ NFA   ■ Beaufort   ■ Birchip   ■ Brim   ■ Dimboola   ■ Donald   ■ Edenhope  
 ■ Goroke   ■ Great Western   ■ Halls Gap   ■ Harrow   ■ Hopetoun   ■ Horsham   ■ Jeparit  
 ■ Kaniva   ■ Kiata   ■ Lascelles   ■ Logan   ■ Minyip   ■ Miram   ■ Murttoa  
 ■ Nhili   ■ Patchewollock   ■ Rainbow   ■ Rosebery   ■ Rupanyup   ■ Serviceton   ■ St Arnaud  
 ■ Stawell   ■ Tallangour   ■ Warracknabeal   ■ Watchem   ■ West Coonoor   ■ Woomelang   ■ Yaapect



# Statistics...

During the 2018—2019 financial year ...

## 2,882

Clients attended the Centre on behalf  
of themselves and their families

(Total 7,246 Adults & Children)

12 per day / 240 per month

(approx. averages)

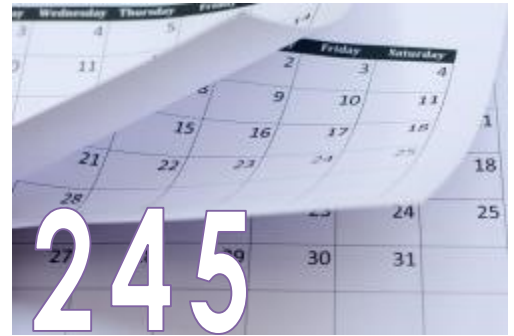


### 4,110

Adults  
provided with  
food per year

### 3,136

Children  
provided with  
food per year



## 245

No. of days we were open  
over the year.

Closed weekends, public holidays and for a  
short time over Christmas

July 2018	28
August	32
September	26
October	31
November	38
December	66
January 2019	35
February	32
March	33
April	35
May	26
June	27

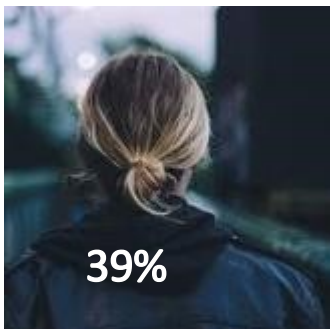
First time clients per month

## 409

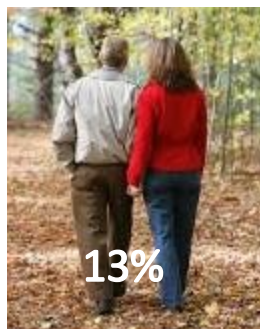
Clients attended the  
Centre for the first time

Total Client Contacts per month

July 2018	195
August	193
September	210
October	239
November	277
December	349
January 2019	242
February	254
March	226
April	246
May	249
June	202



### 39%



### 13%

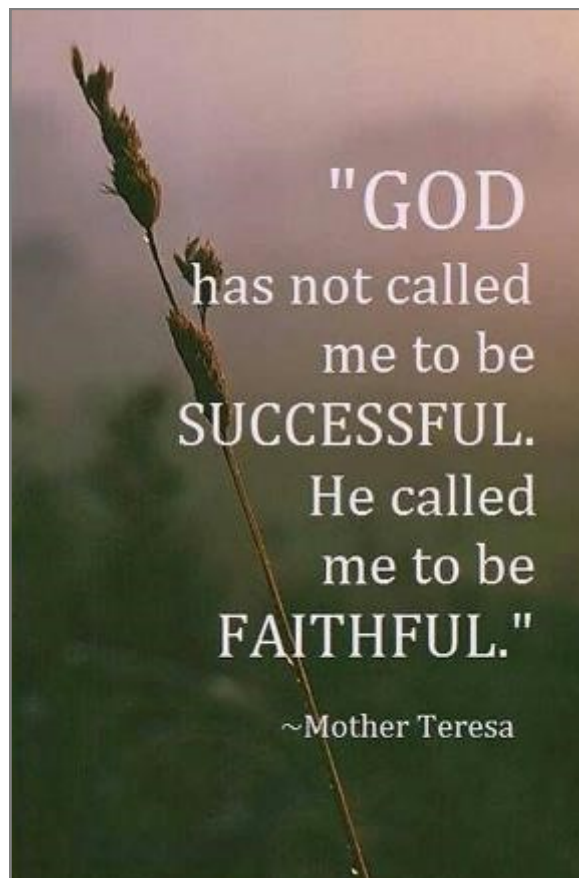


### 24%

## Household Types

1 Adult (A)	1A + children (CH)	2A	2A + CH	3A	3A + CH	CH only
39%	24%	13%	17%	3%	3%	1%

Note: Children = under 18 yrs



*..proudly sponsored and overseen by*

## **Horsham Christian Ministers' Association**

*Through the gathering  
of believers, God meets our  
deep need for community  
and through us He carries  
out His mission.  
We are better together.*

**ANGLICAN CHURCH  
PRESBYTERIAN CHURCH  
CHURCH OF CHRIST  
SEVENTH DAY ADVENTIST  
LUTHERAN CHURCH  
CATHOLIC CHURCH  
SALVATION ARMY  
HARVEST CHURCH  
SPIRIT SONG CHURCH  
UNITING CHURCH**

*"The physical presence of other Christians is a source of incomparable joy and strength to the believer... the more genuine and the deeper our community becomes, the more will everything else between us recede, the more clearly and purely will Jesus Christ and His work become the one and only thing that is vital between us."*

*—Dietrich Bonhoeffer*

Psalm 100:5

For the LORD is good; His lovingkindness is everlasting And His faithfulness to all generations

