



2019-2020 ANNUAL REPORT



*Troubles
are the cocoon
in which God
reshapes our
character.*





ADDRESS: 28 Firebrace St Horsham Vic. 3400

POSTAL: P.O. Box 157 Horsham Vic. 3402

PHONE: 03 5381 2311 / 03 5382 1326

FAX: 03 5381 2788

EMAIL: cefc@bigpond.net.au

WEB: www.cefc.org.au

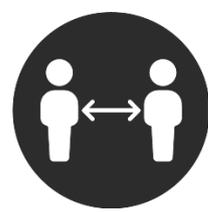
ABN: 79 590 217 561



lockdown



pandemic



self-isolate

The 'new normal' of 2020 has been a time of testing for most of us. And most of us hope the 'new normal' will soon pass and we can hop back into the comfort zone of our 'old normal'. But is the Lord refining us, in order to fulfil our dreams, just as He did for some of the old testament characters?

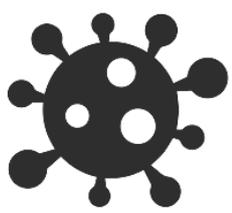
'Until the time came to fulfil his dreams, the Lord tested [refined] Joseph's character.' Psalm 105:19 NLT

These unusual times have presented both opportunities and hardships but through it all God's love remains the same. Focused, plentiful and for all to share!

front line workers



we'll get through this together...



quarantine

MISSION STATEMENT



*“We exist to provide
emergency relief
in the name of
Jesus Christ
with compassion
and understanding,
upholding dignity”*

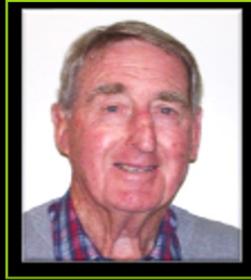
CONTENTS

●	Mission Statement	4
●	Leadership 2019-20	6
●	Volunteer Acknowledgements	8
●	Community Partner Acknowledgements	9
●	In Memoriam	10
●	Chair's Report	11
●	Christmas Hampers 2019	12
●	Encouragement	14
●	Highlights 2019/20	16
●	Regional welfare network	20
●	Sometimes you just have to laugh	21
●	Manager's Report	22
●	Client Assessment Report	25
●	FoodBank Victoria	28
●	Treasurer's Report	30
●	Auditor's Report	33
●	Statistics	36
●	Horsham Christian Ministers' Assoc	39

COMMITTEE OF MANAGEMENT



IAN WALTER
CHAIRPERSON



BOB HAYES
VICE CHAIRPERSON



LES WARRICK
TREASURER



SHIRL HAIR
SECRETARY



FR. PETER HUDSON
HCMA REP.



ANNE MAHONY
COMMITTEE
MEMBER



JOHN SPEHR
COMMITTEE
MEMBER



JOHN EVANS
COMMITTEE
MEMBER



PAULINE KEYTE
COMMITTEE
MEMBER

CENTRE LEADERSHIP



JILL CRAMER
MANAGER



BEV MIATKE
CLIENT ASSESSMENT
MANAGER &
ADMIN. SECRETARY



ANNE LANE
TEAM LEADER
FOOD ROOM



JENNY SMITH
DATABASE MANAGER



TERRY WALSH
TEAM LEADER
STORES & PURCHASING



WENDY CLOUGH
TEAM LEADER
RECEPTION



MAVIS WARRICK
DATA ENTRY



THANK YOU

Volunteers

The Centre is staffed by around 65 volunteers who regularly donate their time and talents because God has given them a heart for helping people in need. Volunteers work in the Food Room, as Receptionists, as Interviewers, in Stores/Purchasing These are only just a few of them. Thank you to you all.

Many thanks to you all for your hard work and dedication. God bless you all!

FOOD ROOM Packing food parcels, taking them out to the clients, dividing bulk food and goods.



RECEPTION Welcoming clients, maintaining client records



INTERVIEWING Listening to the needs of Clients and organising food and referrals



STORES/PURCHASING

Overseeing stock levels, ordering, purchasing & storage



FRONT OFFICE

Data collection and entry, management and finances



THANK YOU

Community Partners

WAACKS BAKERY FIREBRACE ST. HORSHAM **BRUMBY'S BAKERY** HORSHAM PLAZA **BAKER'S DELIGHT** WILSON ST, HORSHAM **CONWAYS PIES** PYNSENT ST HORSHAM



Thank you to these and the many other businesses, service clubs, and community members who have generously donated goods and services to us this year

FOOD DONATIONS 2019-20	\$
Baker's Delight	6,080
Besselaars	496
Brumby's	18,003
Café Jas	1,655
Coles/Aldi (SecondBite)	40,343
Conways	16,016
Foodbank Victoria	32,078
Public	39,084
Waacks Bakery	9,376
TOTAL	166,130



OTR WILSON ST & DIMBOOLA RD,
WILKIE'S TRANSPORT VINE AVE STH, HORSHAM
FOODBANK VICTORIA YARRAVILLE, MELBOURNE
CAFÉ JAS ROBERTS AVE, HORSHAM

IN MEMORIAM



Shirley Barr

Passed away in Horsham on May 24th 2020 aged 77, while her husband lovingly held her hand. Dearly loved wife of John. Loving mother of Sharon, Dean & Helen. Loved by her brother Neil.



Margaret Heard

Passed away peacefully at Wimmera Base Hospital on July 15, 2020 aged 86 yrs. Dearly loved wife of Jim. Loving mother & mother-in-law of Andree & Jim; Lee & Nick; Russell & Leoni.



Peter Finlayson

Passed away peacefully on the 10th May 2020, aged 86 years. Adored husband of Nellie (dec). Much loved father of David, Stephen (dec) and Jude. Loved father-in-law of Kelli and Chris. Grandfather of Austin.

John 3:16

“For God so loved the world that he gave his one and only Son, that whoever believes in him shall not perish but have eternal life.”

CHAIRMAN'S REPORT

Well what a year we have experienced since the Coronavirus affected all of our lives, and has made the running of the Christian Emergency Food Centre quite challenging.



After our last AGM the opportunity of buying the shop next door at 126 Firebrace Street was presented to us. We got to the stage of contacting a solicitor and Horsham Rural City Council pertaining to finance and advice as to the best options for us. The options were buying it under the conditions of our present building (in the name of the Council) or buying it outright under the title of the CEFC. We were extremely close to closing the deal apart from a couple of points to negotiate but then due to the Coronavirus the future seemed more uncertain and we decided that God was leading us to a more conservative approach and that the savings we would be using may end up being needed in the future. We pray that our decision will be blessed and acknowledge that only God knows the future and the other opportunities that may arise. May I thank Bob Hayes for the effort he put into this venture as he did most of the negotiation with the Real Estate agents.

With the Coronavirus being much more dangerous to those over 70, and most of our volunteers in that category, we had to restructure our organisation and rationalize the number of volunteers present each day and have clients request their need over the telephone only. This has been the situation since about March and looks like continuing for some time. To those who felt the need to put their help on hold and to those who are still supporting us with their help, goes our heartfelt thanks and we pray when we get back to 'normality' again we will be able to be one big happy family again.

Our Manager Jill has put in an extraordinary effort into making things work within the restrictions placed on all businesses with everyone's welfare foremost in the actions taken. We thank God for the skills of all who work at the centre and acknowledge especially the responsibilities of Jill, Bev, and Les for their expertise and dedication. While expressing thanks I would also like to acknowledge the Committee of Management and all the volunteers for giving their time to this wonderful organisation.

It is with some sadness that, due to medical conditions, three of our stalwarts in the persons of Terry Walsh, Phonse Sanford and Max Judd have had to reduce the incredible amount of input they gave to the Centre, please hold them in your prayers. Three others who have put in a huge effort this year are Anne Lane (purchasing & food room), Jenny Smith, and Mavis Warrick (doing the now very important data collection and data entry which is being required more than ever to prove to authorities the necessary funding we require).

As of the past years the donations from the community have been outstanding. From the large organisations to those who come to our door with goods and monetary donations both large and small we sincerely say "THANK YOU". We thank God for his goodness in the way people's hearts have been opened. To the clients who seek our help we pray that they go from this place with the seed of God's love sown in their hearts. To anyone that has been overlooked in this report please accept our heartfelt thanks and we pray God's guidance and blessings continue in ways that glorify him.

Blessings to you all.

Ian Walter, Chairperson.

CHRISTIAN EMERGENCY FOOD CENTRE INC.

CHRISTMAS HAMPERS 2019



Above: Amazing donation of beautifully iced Christmas cakes from the Wimmera Cake Decorators Guild members

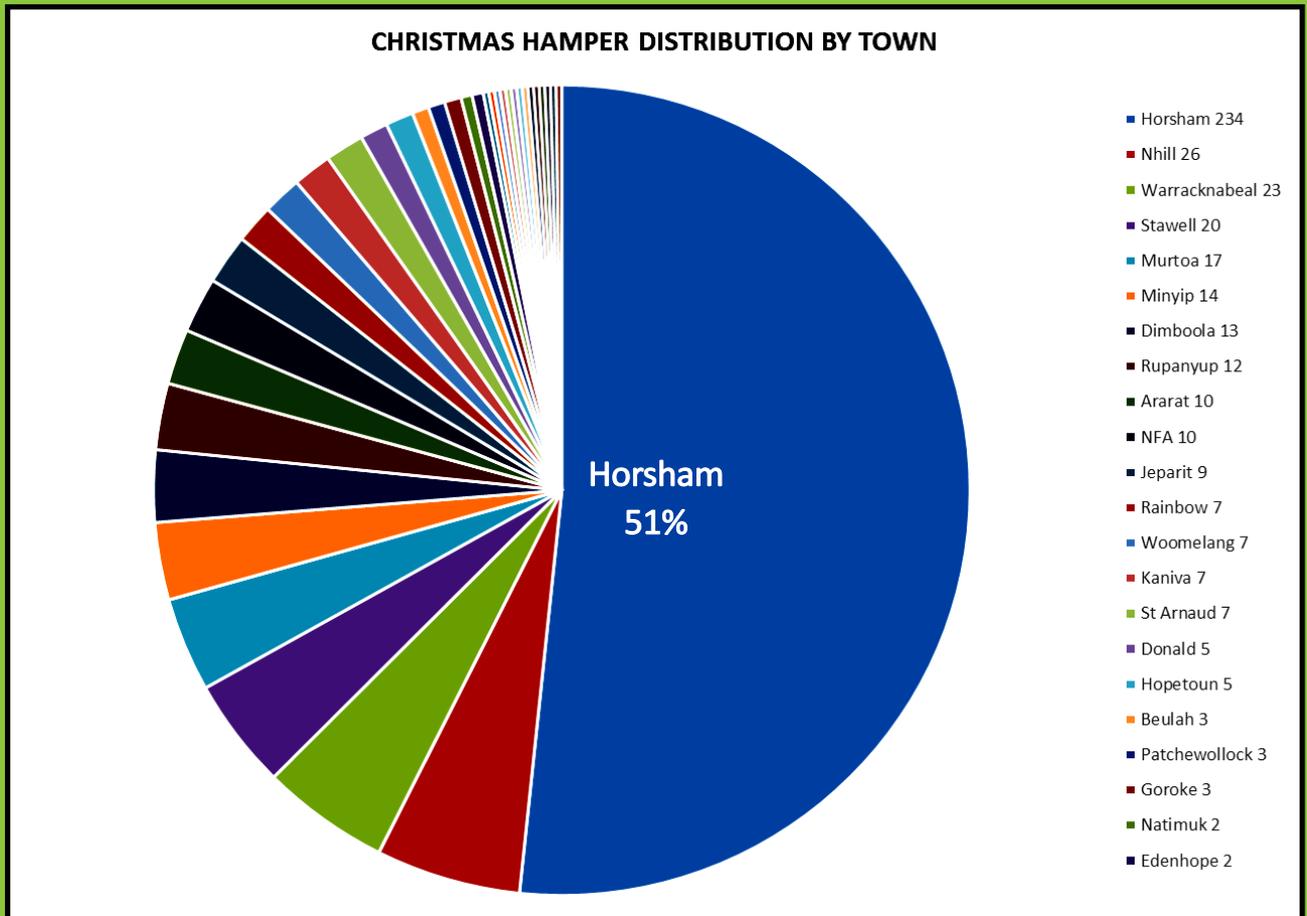


**Christmas Hampers
packed and distributed**

What a blessing to be able to make such a difference for Wimmera people at Christmas! Such a huge team effort yet again. Packing and distributing to agents from the Lutheran Hall (see pictures left and below). Hampers ordered by individuals were picked up at the Centre in the week before Christmas. Students from Holy Trinity Lutheran College played an integral part in the hamper-making process and enjoyed being a part of such a fantastic project. (see above)



CHRISTMAS HAMPERS 2019



453 orders were taken for Christmas hampers resulting in 550 hampers to be made.

Hamper orders are taken during November from individuals who have been clients throughout the year and from agency partners who can order for their own clients. Every hamper prepared has the same contents but two hampers are given to families with more than 2 adults and 2 children. Three hampers are provided for families with more than four children.



Right: Hampers ready for pick up by agents from the different welfare agencies in surrounding towns. The Christmas Hamper project is sponsored by Charitable Trusts and supported locally by individual and corporate sponsorship. Hamper labels reflect who has contributed. Some choose to remain anonymous

ENCOURAGEMENT

Carrots, Eggs, And Coffee

Inspirational Story on our response to difficulties

A young woman went to her mother and told her about her life and how things were so hard for her. She did not know how she was going to make it and wanted to give up. She was tired of fighting and struggling.

Her mother took her to the kitchen. She filled three pots with water. In the first she placed carrots, in the second she placed eggs, and in the last she placed ground coffee beans.

She let them sit and boil without saying a word. In about twenty minutes she turned off the burners. She fished the carrots out and placed them in a bowl. She pulled the eggs out and placed them in a bowl. Then she ladled the coffee out and placed it in a bowl.

Turning to her daughter, she asked, "Tell me, what do you see?" "Carrots, eggs, and coffee," she replied.



She brought her closer and asked her to feel the carrots. She did and noted that they were soft and mushy. She then asked her to take an egg and break it. After pulling off the shell, she observed the hardened egg. Finally, she asked her to sip the coffee.

The daughter smiled as she tasted its deep flavour and inhaled its rich aroma. The daughter then asked, "What's the point, mother?"

Her mother explained that each of these objects had faced the same adversity - boiling water - but each reacted differently. The carrot went in strong, hard and unrelenting. However, after being subjected to the boiling water, it became weak. The egg had been fragile. Its thin, outer shell had protected its liquid interior, but after sitting through the boiling water, its inside became hardened.

The ground coffee beans were unique, however. After they were in the boiling water they had changed the water.

"Which are you?" she asked her daughter. "When adversity knocks on your door, how do you respond? Are you a carrot, an egg, or a coffee bean?"

Think of this: Which am I? Am I the carrot that seems strong? But with pain and adversity, do I wilt and lose my strength? Am I the egg that starts with a malleable heart, but changes with the heat? Did I have a fluid spirit but, after a death, a breakup, a financial hardship or some other trial, have I become hardened and stiff? Does my shell look the same, but on the inside am I bitter and tough with a stiff spirit and a hardened heart? Or am I like the coffee bean? The bean actually changes the hot water - the very circumstance that brings the adversity, the pain, the hardship – into something quite wonderful. When the water gets hot, it releases its fragrance and flavour. If you are like the bean, when things are at their worst, you get better and change the situation around you for the better.

When the hours are the darkest and trials are their greatest do you elevate to another level? How do you handle adversity?

ARE YOU A CARROT, AN EGG, OR A COFFEE BEAN?

(Somehow, wake up and smell the coffee takes on a whole new meaning)

-Author Unknown



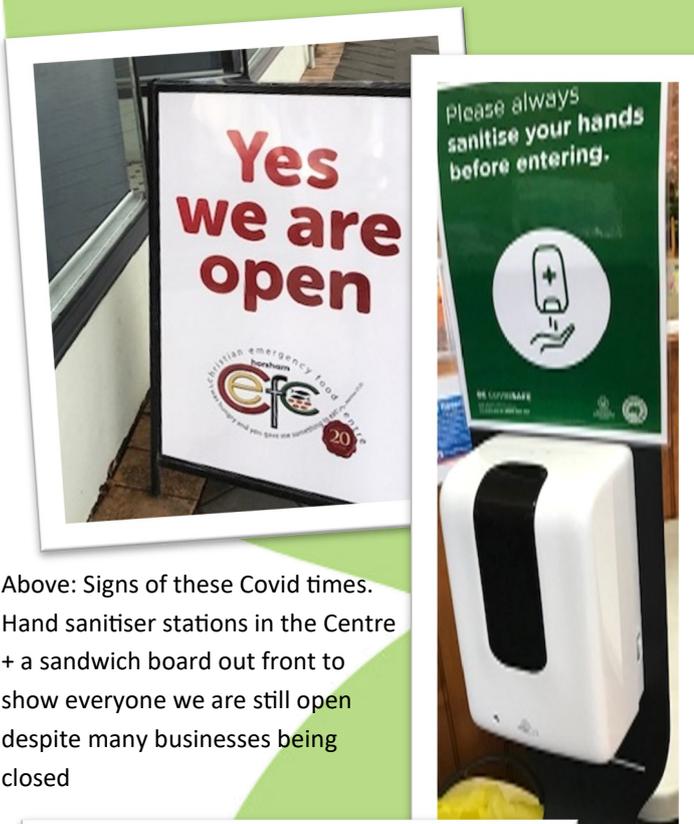
HIGHLIGHTS



Above: Bev Miatke receives a \$1,000 donation from the Rotary Club of Horsham East president



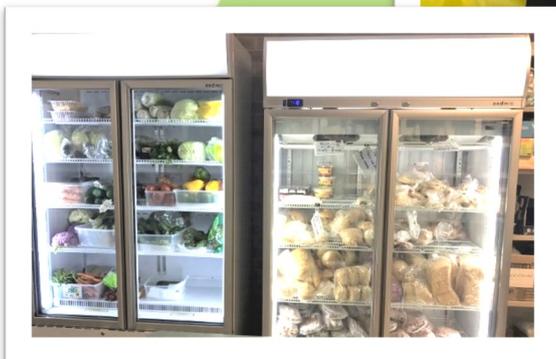
Above and below: Horsham Times front page and inside story on the Food Centre amid the Covid crisis. Jenny Smith above working in the Food room and Shirl Hair takes a phone call as receptionist.



Above: Signs of these Covid times. Hand sanitiser stations in the Centre + a sandwich board out front to show everyone we are still open despite many businesses being closed



Need appears to drop at emergency relief centre



Above: A new glass fronted freezer to match the glass-fronted fridge. The freezer was purchased thanks to some extra Government



Above: Presentation of a cheque from the local branch of the Commonwealth Bank

HIGHLIGHTS



Above: Local state MP Emma Kealy delivered nappies collected through The Nappy Collective.



Above: Volunteer Pauline Keyte celebrated her 80th birthday at the Centre with cake and streamers



Above: Regular donations of knitted and quilted rugs are given along with toys, crockery and manchester to give to clients who need them.



Above: Residents from Ingenia Gardens Retirement Village gathered all these non-perishable goods as a Christmas donation



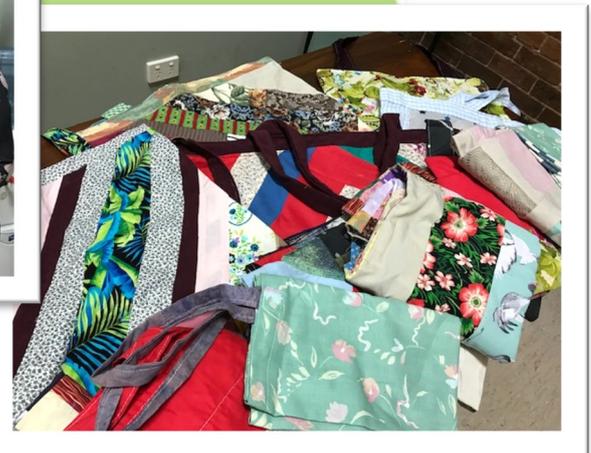
Above: CWA May Branch ladies with their handmade men's toiletry bags.



Above: Stuart Grimley MP the Member for Western Victoria visited our Centre late in February and is pictured here with Manager Jill Cramer, Chair Ian Walter and Anne Mahony.



Above: Presentation of a cheque from the estate of the late Frank Schneider who volunteered at the Centre well into his 90's and died last year aged 99.



Above: Home made bags from Evelyn Hobbs for clients needing their food packed into bags instead of boxes

HIGHLIGHTS



Blessed to be
a blessing!

Left & Below: We were able to bless the Werrimull School families suffering from the drought + the bushfire-affected families through the Salvation Army Bushfire Appeal thanks to extra funding given to us from the Catholic Diocese of Ballarat



TRAINING OPPORTUNITIES



Pastoral care training

Lutheran Church Vic. District Pastor Gordon Wegener provided training in the basics of pastoral care in areas such as listening skills and loss and grief, We were encouraged and gained confidence along with getting good, practical guidelines on how to effectively bear Christ into the pain and sorrow of the people to whom we are privileged to minister.

A PASSIONATE ADVOCATE AND A SURVIVOR OF DOMESTIC VIOLENCE. COME AND HEAR HER SHARE HER INSPIRATIONAL AND POWERFUL STORY OF **COURAGE, HOPE AND RESTORATION.**

HEART AND SOUL COMMUNITY EDUCATION
INVITE YOU TO ATTEND A MORNING WITH

SIMONE O'BRIEN



Domestic Violence Insights

HORSHAM mother of three Simone O'Brien was bashed repeatedly with a baseball bat and left for dead - by a man she had agreed to marry. It is an horrific story of domestic violence at the hands of a vicious predator. Her face - described as 'mush' by a neighbour who rushed to her assistance - was painstakingly rebuilt, but the physical and psychological scars might never heal. She could be forgiven for shutting herself off from the rest of the world, but Mrs O'Brien has chosen to speak up in the hope she can prevent other women from becoming domestic violence victims. Mrs O'Brien shared her story with us at a Beautiful Women session hosted by Julie Madden and outlined the 'red flags' to look out for when looking at the lives of clients, girlfriends and/or family members. It was a very informative session with very valuable insights into domestic violence and the type of people who become the perpetrators.

REGIONAL WELFARE NETWORK

Inter-agency co-operation throughout our region is vital to ensure an holistic approach to client care. Each agency specialises in its own area/s of care with referrals to and from other agencies in order to get the best possible outcomes for anyone seeking help.

Areas of care include: provision of food, financial services, accommodation, household goods, counselling, mental health services, domestic violence services and general community services.



GRAMPIANS
COMMUNITY HEALTH
vibrant and healthy communities



**RURAL FINANCIAL
COUNSELLING SERVICE**
VICTORIA WIMMERA SOUTH WEST INC.



centrelink

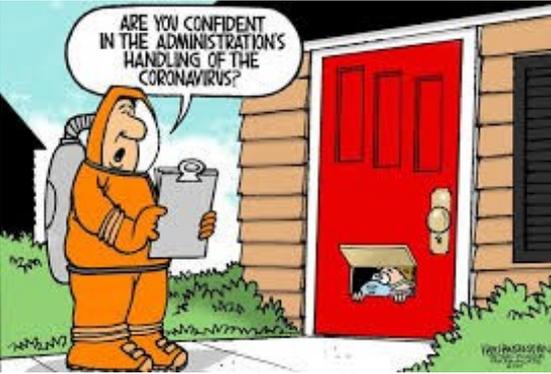


CHRISTIAN EMERGENCY FOOD CENTRE INC.

SOMETIMES YOU JUST HAVE TO LAUGH



Working from home



Prediction: There will be a minor baby boom in 9 months, and then one day in 2033, we shall witness the rise of THE QUARANTEENS.



Due to the quarantine... I'll only be telling inside jokes.



Me after washing my hands for 20 seconds 57 times in one day



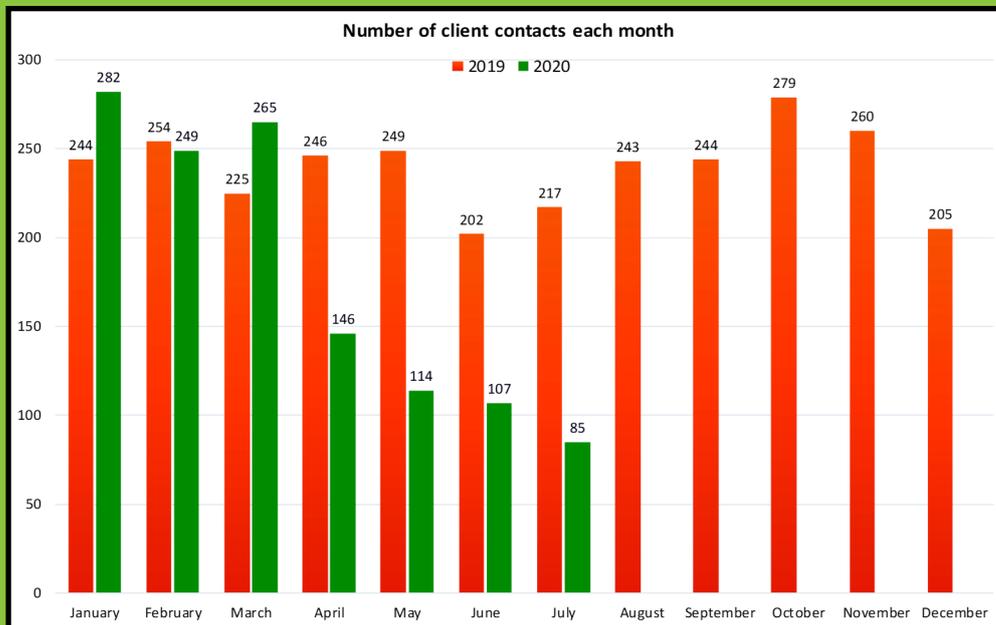
CHRISTIAN EMERGENCY FOOD CENTRE INC.

MANAGER'S REPORT

This year has been a year like none other. The impact of the Covid19 virus has resulted in changes to everything as we know it.

This has required many changes to the way we run our organisation. We have been required to close our doors, but remain open by phone and a pick-up service. We have had to limit numbers in-centre, implement social distancing, ensure good hand hygiene and now wear masks.

At the same time, we have been surprised to see a reduction in clients presenting to us requesting assistance. We can only assume that either the Federal Government JobKeeper/JobSeeker payments which commenced in March have provided adequate support to our clients or the shutdown has reduced opportunity for clients to spend.



Our Service to the Community

We have an amazing team of volunteers, with approximately 65 volunteers registered. Since March when Covid restrictions first started, we have been operating with approximately a third of those volunteers who were still available to work at the centre. Each day we have a team of 6 volunteers working (a reduction from the 10 – 12 volunteers we would usually have). This has been manageable due to the reduced client numbers. Staffing has comprised: - a receptionist, one interviewer, two food room staff and a back-room person.

I would like to acknowledge the commitment of those who are able to work at this time. I would especially like to thank Jennifer Smith for her many hours of work in regard to data collection and managing our relationship with Uniting Wimmera. Also, thank you to Anne Lane for managing the ordering and receipt of goods to ensure our shelves are always well stocked. I also appreciate that many of you long to be back helping at the centre. Each, and every one of our volunteers, deserve a huge thank you for their efforts and support throughout the year.

Food Centre statistics for 2019-2020 (1/7/2019 - 30/6/2020)	
No. of days open	247
Total number of contacts	2614
No. of households assisted	889
Total household members	2,321 (1,381 adults, 999 children)
No. of new clients	309
% clients Horsham	57%
% other areas	37%
% No fixed address	6%

Interagency Referrals

The CEFC works closely with other local and regional agencies. We cannot meet all the needs of our clients without being part of a wider network. Other agencies assist with accommodation services, household goods and more specialised help.

Clients are referred to other agencies such as the Salvation Army and Uniting Wimmera and we get referrals by other agencies like Centrelink, Uniting Wimmera, Grampians Community Health, various health services, Victoria Police, Shire Councils and the Horsham Christian Churches

We wish to thank the agencies for the wonderful job they do in assisting in the process of serving the struggling and vulnerable in our community.

Christmas Hampers

Our Christmas Hamper program for 2019, went well with nearly 550 hampers packed and distributed in Horsham and the surrounding area. These Christmas hampers are available thanks to the kind support we receive from the Magistrates Court, Jack Brockhoff Foundation and the William Angliss Charitable Fund. In the last two years we were able to store, pack and distribute all the Christmas hampers from the Lutheran Church Education Centre. We thank the Church for their generosity. Agencies were able to collect their hampers from the hall to distribute to their clients. This year it will be an unknown if / how we will be able to provide this service and how difficult it will be to plan and provide this service to our community.

Income & Donations

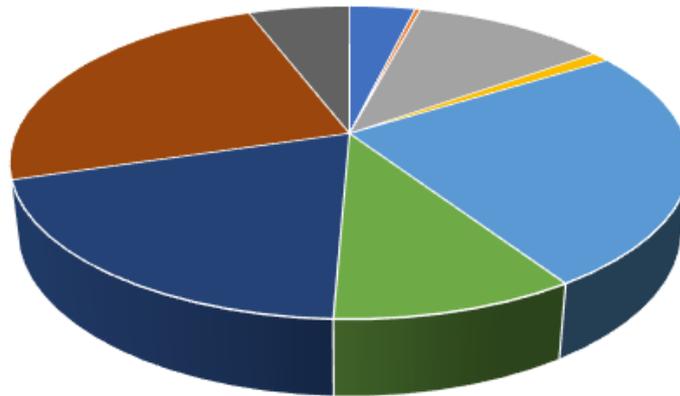
We have been blessed by generous support during the past year. We continue to have a Memorandum of Understanding with Uniting Wimmera who provide the CEFC with reimbursement for providing food and other support to our 'out-of-town' clients. This is added to funding received through grants from the Federal Government. As a registered agency we are able to access Foodbank Victoria and receive deliveries of fresh food and grocery items fortnightly. Whilst Foodbank is an independent organisation it is supported by the State Government so the freight charges are also covered.

Most importantly we recognise the 'in-kind' support we receive from our local community. This is in the form of goods and services from various local businesses, individuals and schools along with financial donations from businesses and individuals.

We also acknowledge the generous support from our local and district churches. This is especially evident during Harvest Thanksgiving season when weekly donations of goods, fruit and vegetables regularly turn up on our doorstep.

CHRISTIAN EMERGENCY FOOD CENTRE INC.

DONATIONS IN KIND 2019-20



- Bakers Delight
- Besselaars
- Brumby's
- Café Jas
- Coles/Aldi (SecondBite)
- Conways
- Foodbank Victoria
- Public
- Waacks Bakery

I also want to highlight the contribution of Wilkie Couriers, our local courier company which is invaluable. They generously deliver free of charge to various locations across the Wimmera-Mallee. We receive produce from Coles and Aldi through the SecondBite Program. The two OTR (On the Run) petrol stations and 24hr stores are also now supporting us. A special thanks must go also to the team of volunteers who are rostered to pick up goods each day from our generous donors.

A new improvement this year has been the purchase of a two-door freezer for the food room partly funded through the extra funding from the government. (see pic on Highlights page)

2020 Sustainable Communities Tidy Towns award program

CEFC was nominated again this year. Following a Zoom presentation to the Tidy Towns Committee, we were selected as regional finalists. A further Zoom Regional presentation was held on Tuesday 18th August and we are yet to hear that result.

Finally, I say a heartfelt Thank You to the wider community for your support also because without you, the CEFC could not achieve the service we provide. I wish to thank everyone who in any way has contributed to the success of the CEFC and I pray God's blessing upon us all and our families as we continue His work.

Jill Cramer, Manager

CLIENT ASSESSMENT REPORT

Wow, what a year! I'm sure you all feel the same. Who could have predicted what's been happening? A global pandemic? Mask-wearing, hand sanitising, borders and businesses closed, jobs lost. How are we to interpret all these events from our Christian perspective? How does it affect our mission here at the Food Centre? I couldn't help but remember a piece I came across on the internet many years ago. My computer tells me it was 18 years ago when I saved a copy of it because it spoke to me of God's perspective of things that happen here on earth amongst His people. The scenario seemed far-fetched at the time but the perspective was thought provoking. See what you think.



Through His Eyes

The day is over, you're driving home. You tune into your radio. You hear a little blurb about a little village in India where some villagers have died suddenly, strangely, of a flu that has never been seen before. It's not influenza, but three or four fellows are dead, and it's kind of interesting, and they're sending some doctors over there to investigate it.

You don't think much about it, but on Sunday, coming home from church, you hear another radio spot. Only they say it's not three villagers, it's 30,000 villagers in the back hills of this particular area of India, and it's on TV that night. CNN runs a little blurb; people are heading there from the disease centre in Atlanta because this disease strain has never been seen before.

By Monday morning when you get up, it's the lead story. For it's not just India; it's Pakistan, Afghanistan, Iran, and before you know it, you're hearing this story everywhere and they have coined it now as "the mystery flu". The President has made some comment that he and everyone are praying and hoping that all will go well over there. But everyone is wondering, "How are we going to contain it?" That's when the President of France makes an announcement that shocks Europe. He is closing their borders. No flights from India, Pakistan, or any of the countries where this thing has been seen.

And that's why that night you are watching a little bit of CNN before going to bed. Your jaw hits your chest when a weeping woman is translated from a French news program into English: "There's a man lying in a hospital in Paris dying of the mystery flu." It has come to Europe. Panic strikes. As best they can tell, once you get it, you have it for a week and you don't know it. Then you have four days of unbelievable symptoms. And then you die.

Britain closes its borders, but it's too late. South Hampton, Liverpool, North Hampton, and it's Tuesday morning when the President of the United States makes the following announcement: "Due to a national security risk, all flights to and from Europe and Asia have been cancelled. If your loved ones are overseas, I'm sorry. They cannot come back until we find a cure for this thing."

Within four days our nation has been plunged into an unbelievable fear. People are selling little masks for your face. People are talking about what if it comes to this country, and preachers on Tuesday are saying, "It's the scourge of God."

It's Wednesday night and you are at a church prayer meeting when somebody runs in from the parking lot and says, "Turn on a radio, turn on a radio." And while the church listens to a little transistor radio with a microphone stuck up to it, the announcement is made. "Two women are lying in a Long Island hospital dying from the mystery flu." Within hours it seems, this thing just sweeps across the country. People are working around the clock trying to find an antidote. Nothing is working. California. Oregon. Arizona. Florida. Massachusetts. It's as though it's just sweeping in from the borders.

And then, all of a sudden the news comes out. The code has been broken. A cure can be found. A vaccine can be made. It's going to take the blood of somebody who hasn't been infected, and so, sure enough, all through the Midwest, through all those channels of emergency broadcasting, everyone is asked to do one simple thing: "Go to your downtown hospital and have your blood type taken. That's all we ask of you. And when you hear the sirens go off in your neighbourhood, please make your way quickly, quietly, and safely to the hospitals."

Sure enough, when you and your family get down there late on that Friday night, there is a long line, and they've got nurses and doctors coming out and pricking fingers and taking blood and putting labels on it. Your wife and your kids are out there, and they take your blood type and they say, "Wait here in the parking lot and if we call your name, you can be dismissed and go home."

You stand around scared with your neighbours, wondering what in the world is going on, and that this is the end of the world. Suddenly a young man comes running out of the hospital screaming. He's yelling a name and waving a clipboard. What? He yells it again! And your son tugs on your jacket and says, "Daddy, that's me."

Before you know it, they have grabbed your boy. "Wait a minute, hold it!" And they say, "It's okay, his blood is clean. His blood is pure. We want to make sure he doesn't have the disease. We think he has got the right type." Five tense minutes later, out come the doctors and nurses, crying and hugging one another - some are even laughing.

It's the first time you have seen anybody laugh in a week, and an old doctor walks up to you and says, "Thank you, sir. Your son's blood type is perfect. It's clean, it is pure, and we can make the vaccine." As the word begins to spread all across that parking lot full of folks, people are screaming and praying and laughing and crying.

But then the grey-haired doctor pulls you and you wife aside and says, "May we see you for a moment? We didn't realize that the donor would be a minor and we need . . . we need you to sign a consent form." You begin to sign and then you see that the number of litres of blood to be taken is empty.

"H-h-h-how many litres?" And that is when the old doctor's smile fades and he says, "We had no idea it would be a little child. We weren't prepared. We need it all!" "But - but..." "You don't understand. We are talking about the world here. Please sign. We - we need it all - we need it all!" "But can't you give him a transfusion? "If we had clean blood we would. Can you sign? Would you sign?"

In numb silence you do. Then they say, "Would you like to have a moment with him before we begin?"

Can you walk back? Can you walk back to that room where he sits on a table saying, "Daddy? Mummy? What's going on?" Can you take his hands and say, "Son, your mummy and I love you, and we would never ever let anything happen to you that didn't just have to be. Do you understand that?" And when that old doctor comes back in and says, "I'm sorry, we've - we've got to get started. People all over the world are dying." Can you leave? Can you walk out while he is saying, "Dad? Mum? Dad? Why - why have you forsaken me?"

And then next week, when they have the ceremony to honour your son, and some folks sleep through it, and some folks don't even come because they go to the lake, and some folks come with a pretentious smile and just pretend to care. Would you want to jump up and say, "MY SON DIED! DON'T YOU CARE?"

Is that what God wants to say? "MY SON DIED. DON'T YOU KNOW HOW MUCH I CARE?"

"Father, seeing it from your eyes breaks our hearts. Maybe now we can begin to comprehend the great love you have for us. Amen."

Scary similarities aren't there? Although this is just a story, God's love is very real, so real he sacrificed His own son to prove it. Jesus' blood was shed for each of us. The world needs to know about that sacrifice and how it can save each and every one of us. It's because of that sacrifice and the love that it took that we do what we do at the Food Centre, no matter what is happening in the world around us. We ask for God's blessing on every food parcel that is given out and every moment spent caringly listening to the struggles of our clients so that they can feel His love through us and we can say to God, "Yes, we know how much you care, we remember it every day, and we want the world to know it too"

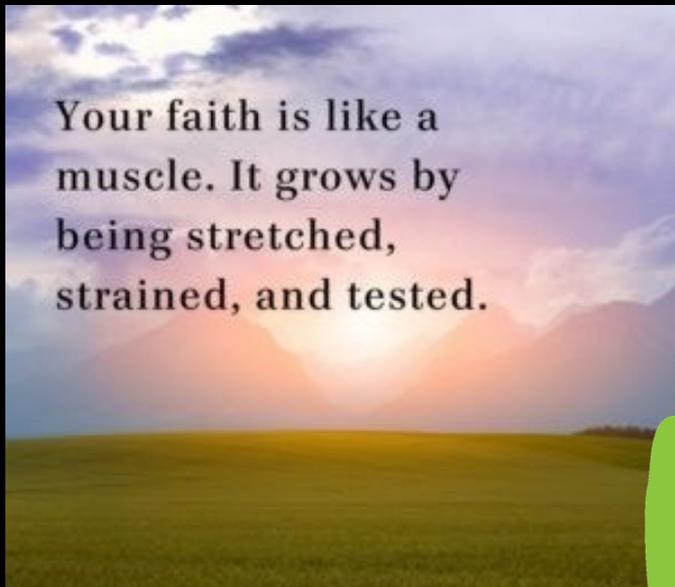
Bev Miatke, Client Assessment Manager



NEVER LET THE
PRESENCE OF A
STORM CAUSE YOU
TO DOUBT THE
PRESENCE OF GOD.



Your faith is like a
muscle. It grows by
being stretched,
strained, and tested.



God has a
purpose for your pain
a *reason* for your struggle
and a *reward* for your faithfulness.
Trust him and don't give up.



FOODBANK VICTORIA

WHAT WE DO AND HOW WE DO IT

We fight hunger by sourcing food for people

Foodbank is Australia's largest food relief organisation, operating on a scale that makes it crucial to the work of the front line charities that are feeding vulnerable Australians. Foodbank provides 77 million meals a year (210,000 meals a day) to more than 2,600 charities around the country, accounting for 79% of all food received by charities from food rescue organisations.

Foodbank is also the largest supporter of school breakfast programs in Australia, providing food for 2,000 schools nationally (both directly and via programs run by other organisations). Foodbank provides regular breakfasts to more than 132,000 students at schools around the country and on top of this, more than 200,000 children seek food relief from our charities every month.

WE WORK TOGETHER WITH..



Farmers

Farming communities work closely with Foodbank to donate and share their nutritious staple products such as rice, milk, meat, grain, eggs and fresh fruit and vegetables.



Manufacturers

We work with our food and grocery manufacturing partners to capture donations of ambient, fresh, chilled and frozen foods, as well as household and personal care products. We receive products for all sorts of reasons and at different stages throughout the manufacturing process;



Retailers

We receive products for all sorts of reasons;

- Out of specification,
- Close to expiry,
- Damaged or incorrect packaging or underweight,
- Deleted product,
- Surplus to requirement,
- Private label



Transport

Foodbank works with transport providers and third party logistics to source and distribute more than 40 million kilograms of food and groceries every year for as little cost as we can.

ALSO WORKING ON...

Natural Disaster Relief

Reducing Food Waste

Farms to Families Market Program

Nutrition

Advocacy

School Breakfast Programs

Research and Reports

CASE STUDY—MEET SUE



Imagine if you suddenly lost your income due to an unexpected medical issue? For Sue, it was breast cancer that stopped her working. Sue was a nurse for over 30 years and helping people is just a part of who she is. When Sue was 68, a battle with breast cancer forced her into retirement.

All too quickly, Sue found herself down to her last \$50. Food was no longer a given, instead, a luxury. With both her pantry and petrol tank empty, Sue was forced to make a heartbreaking choice **“Every week, I had to make the unimaginable choice of whether I would put food on the table or visit my granddaughter, who lives over an hour away.”**

Sue’s early and unexpected retirement turned her life upside down.

“I went from being an active person, working night shift as a nurse, to not being able to do anything. I was forced into early retirement, even though I’d intended to keep working for many more years.”

But for Sue, it was the inability to make her own choices that hurt the most.

“The first time it hit me was walking down the main street in my country town. A shop had a lovely little pair of shoes that I knew my granddaughter would love. In the past, I would have gone straight in and bought them without any thought. They were only \$15. I remember stopping and suddenly realising I didn’t have the money to do that anymore.”

Dealing with a rumbling stomach seemed like the only choice Sue had. Missing a meal had no immediate consequences. Not paying the electricity bill however, would result in no lighting or heating. Failing to renew the car registration meant that she could not drive. It was only when a friend told Sue about a Foodbank partner pantry nearby, that she no longer had to make this choice – she could have both.

“I could get some help with food every week that just took a little pressure off. Fresh fruit and vegetables, pantry staples and even meat and fish. At first, I was embarrassed because I’d never had to ask anyone for help before, but then I found out that I am not alone. There are a lot of people in similar situations that find it hard to make ends meet.”

Sadly, at some point each year, over 4 million Australians like Sue are in crisis, dealing with the anguish and despair of not knowing where their next meal is coming from. No one should have to choose between food and family

COVID-19 Food Crisis: a message from the CEO

It was only a few months ago we were sending emergency food relief to communities battling the Victorian bushfires. Those towns are still recovering and now, we find ourselves in another crisis. With parts of Victoria in lockdown, and a growing number of people losing jobs, a steady income or the ability to access food, the need for our services is at an all time high.

As part of our emergency food relief role, we are working closely with the Victorian Government and our network of charity partners to distribute food, personal care items and emergency relief packages to those in need.

Demand for food relief across the State is growing rapidly, at an alarming and unprecedented rate. Foodbanks across Australia reported a 20% increase in the number of people seeking food relief. And we’re seeing a new demographic of people needing help; the newly unemployed, temporary visa holders, international students, and those in isolation or lockdown who are unable to access food.

And while an increasing number of people are struggling to put food on the table, our charity partners are also facing a dwindling workforce due to social distancing regulations. To put it simply, Victoria’s charity sector is struggling to keep up with demand, at a time when we’re needed most.



TREASURER'S REPORT

Another year has passed and a very interesting one at that.

Firstly, we have had to change to different accounting software in order to comply with ATO regulations demanding information relating to wage payments be forwarded to the ATO after each pay run. This regulation was introduced primarily to ensure employers made the correct payment for PAYG tax and Superannuation payments.

The first half of the year coasted along very smoothly until measures were introduced by Federal and State governments to combat the spread of Coronavirus.

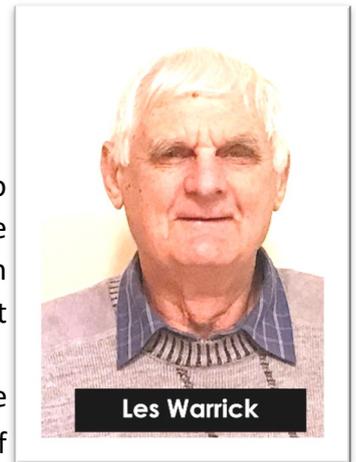
Our expectation was that we would have more clients needing help but the opposite has happened resulting in a fall in expenditure on supplies.

On the other side of the ledger the government, through the Department of Social Security, has made additional funds available to enable us to provide the anticipated extra care .

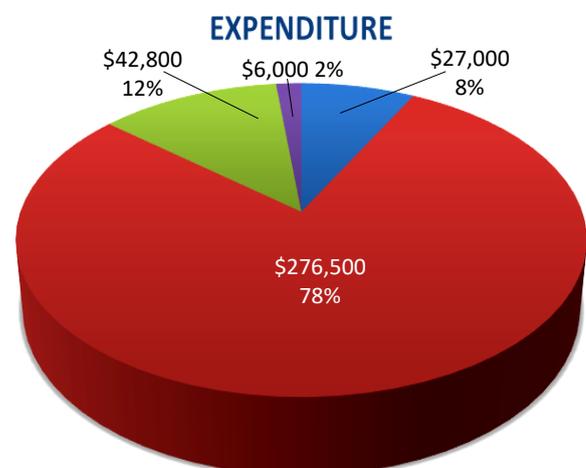
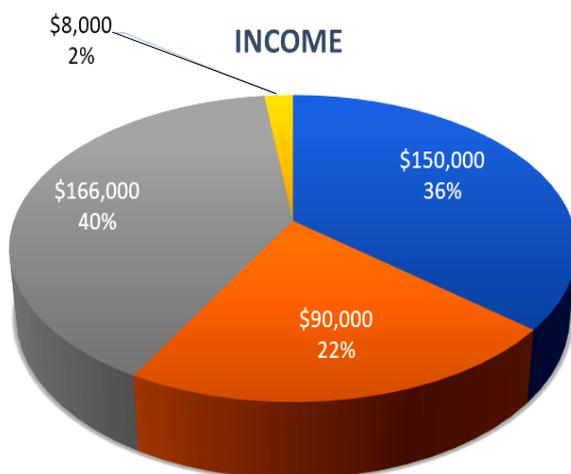
I have also been amazed at the generosity of the local businesses and general public both through cash donations and donations in-kind during this time. We have, on occasions, received anonymous donations of up to \$1000 including some slipped under the door in the form of a bank cheque. I have little doubt that as this pandemic rolls on and businesses and individuals struggle to survive there will be a time of huge demand for our services and so I believe our God and provider has gone before us establishing a strong financial base for CEFC to work from.

Thank you for your support and the privilege to serve in the role as treasurer.

Les Warrick, Treasurer



INCOME & EXPENDITURE 2020



■ Gov. Grants ■ Donations ■ Donations in Kind ■ Other Income

■ Administration ■ Client Support ■ Wages ■ Depreciation

CHRISTIAN EMERGENCY FOOD CENTRE INC.

PROFIT & LOSS

1/7/2019—30/6/2020

INCOME				EXPENSES			
	\$	2020	2019		\$	2020	2019
GRANTS				ADMINISTRATION			
DSS Emerg. Relief	73,838.73			Advertising	354.16		
DSS Wage Support	3,038.41			Office Supplies	889.61		
HRCC	1,440.00			Postage	281.82		
Magistrates Court	7,000.00			Phone/Fax/NBN	3,739.37		
Uniting Victoria	52,728.76			Printing/Copying	1,365.37		
DHHS Travel	1,004.429			Subscriptions	869.77		
ATO Payment	10,000.00			Total		7,500.42	11,674.22
Total		150,050.32	97,384.74				
				BUSINESS EXPENSES			
DONATIONS				Audit & IT Supplies	5,450.00		
Business—DGR	44,415.00			Bank fees-Int. paid	66.18		
Christmas Hampers	15,630.00			Fundraising Exp.	133.42		
Churches & Clubs	24,615.20			Total		5,649.60	6,832.14
General Public	5,424.40						
Total		90,084.60	77,756.05	CLIENT SUPPORT			
				Accom./Rent	175.00		
Donations in kind		166,130.00	258,184.00	Other accounts	5,752.65		
Memberships		360.00	400.00	Educational	290.00		
				Medical	5,388.76		
BUSINESS INCOME				Travel	6,247.71		
Bank Reversals	2.00			Food Packages	57,851.92		
Interest Earned	6,960.53			Christmas Hampers	15,253.62		
Total		6,962.53	5,750.59	Drought-Fire Relief	19,396.65		
				Total		276,486.31	344,988
Fundraising		762.00	1,351.70				
Comm. Education			2,973.05	BUILDING UPKEEP			
				Office Cleaning	2,244.00		
				Repairs/Maint.	1,218.24		
				Total		3,462.24	3,525.26
				Insurance	2,642.19		2,540.82
				Utilities	6,132.54		5,176.25
				Volunteer Staff Costs	3,662.93		3,567.65
				Equipment Deprec.	5,976.13		
				Wages & Payroll	40,866.42		43,804.70
				Community Educ.	-		3,769.05
TOTAL INCOME		413,349.45	43,800.13	TOTAL EXPENSES		352,378.78	427,897
				BAS rounding	-0.24		
				NET EARNINGS		73,549.91	17,921.99

BALANCE SHEET

1/7/2019—30/6/2020

CURRENT ASSETS		\$	LIABILITIES AND EQUITY		\$
CEFC Grant Account	16,477		Long Service Leave	7,108	
Debit Card Account	1,121		Annual Leave	699	
Petty Cash	75		Payroll - Super	806	
ATO Suspense Acc.	857		GST Liabilities	1,567	
Lutheran Lay Peoples League	367,614		<u>Total Liabilities</u>	<u>10,180</u>	
Produce Stock	28,347				
<u>Total Current Assets</u>	<u>414,491</u>		NET Assets	<u>418,285</u>	
Long -Term Assets			Represented by CEFC Funds		
Equipment and Furniture	13,974		Opening Balance	387,173	
Total Assets	428,465		Plus Net Earnings	73,550	
			Sub Total	<u>460,723</u>	
			Less Revaluation Equipment	-42,438	
			CEFC Funds at 30 June 2020	418,285	

List of Members July 2019 ~ June 2020

Blake, Kay	Hayes, Bob	Martin, Lawrie	Schutz, Pr Gus
Clancy, Lorraine	Hayes, Tess	McNee, Sandra	Smith, Wilma
Clarke, Jenny	Hedt, Eric	McDonald, Carol	Smith, Jenni
Clarke, Rodney	Hedt, Leanore	McDonald, Kevin	Smith, Jenny
Clough, Ian	Heinrich, Garry	Miatke, Bev	Spehr, John
Clough, Wendy	Hender, Rhonda	Murphy, Donna	Spehr, Marylou
Coffey, Rhonda	Hudson, Fr Peter	Neumann, Julie	Summerhayes, Allison
Combe, Jean	James, Heather	O'Loughlin, Matthew	Taylor, Rosie
Cook, Di	Jende, Pam	Parker, Joan	Tepper, Maxine
Cook, Don	Jones, Judith	Parker, John	Walsh, Terry
Cramer, Jill	Judd, Lester	Peake, George	Walter, Ian
MacKenzie, Denise	Judd, Max	Pietsch, Carmel	Walter, Joy
Ellis, Audrey	Judd, Rhonda	Pietsch, John	Walter, Stan
Evans, John	Keyte, Noel	Reading, Sylvia	Warrick, Les
Haebich, Denise	Keyte, Pauline	Rethus, Pam	Warrick, Mavis
Hair, Shirl	King, Robert	Rock, Pat	
Harberger, Sandra	Linke, Cheryl	Rudolph, Brian	
Hateley, Sue	Mahony, Anne	Schneider, Melva	

AUDITOR'S REPORT

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2020

Note 1: Statement of Significant Accounting Policies

The financial report is a special purpose financial report that has been prepared in order to satisfy the financial reporting requirements of the Christian Emergency Food Centre Inc. The Committee has determined that the incorporated entity is not a reporting entity.

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

Produce on hand

Produce on hand has been brought at estimated replacement value at the end of the reporting period.

Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less.

Revenue

Interest revenue is recognised as received.

Revenue from Grants and Donations is recognised upon the receipt of funds

Donations of goods in kind are accounted for at estimated wholesale value at the date of the report.

Equipment and Furniture

Furniture and Equipment is recorded at original cost less depreciation. In prior years these assets were recognised at an estimated replacement value. The change in accounting method has been reflected in a Revaluation -Equipment and Furniture account in the Centre Funds balance.

Amounts Payable

Amounts payable represent the liability outstanding at the end of the reporting period for goods and services received by the Association during the reporting period, which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 12 months of the end of the reporting period.

Amounts receivable

Amounts receivable expected to be collected within 12 months of the end of the reporting period are classified as current assets.

AUDITOR'S REPORT

Michael W Ryan FCA GAICD

Registered Company Auditor
Chartered Accountant

0408 823 184

36 Inglis Street
BALLAN VIC 3342

PO Box 215
BALLAN VIC 3342

horshamryans@bigpond.com

**INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF
CHRISTIAN EMERGENCY FOOD CENTRE INC
ABN 79 590 217 561**

Opinion

I have audited the financial report of the Christian Emergency Inc (The Centre), which comprises the Balance Sheet as at 30 June 2020, the statement of profit & loss for the year then ended and notes to the financial statements, including a summary of significant accounting policies, and the declaration by those charged with governance.

In my opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the Centre as at 30 June 2020 and of its financial performance for the year then ended in accordance with Australian Accounting Standards to the extent described in Note 1 to the financial report .

Basis for Opinion

I conducted my audit in accordance Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of Matter – Basis of Accounting

I draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Centre's financial reporting requirements. As a result, the financial report may not be suitable for another purpose. My opinion is not modified in respect of this matter.

Emphasis of Matter- Prior year Financial Report

The financial report of the Centre for the year ended 30 June 2019 was not required to be audited and was not audited. The Centre received a Report of Factual Findings in respect of the 2019 financial report.

Emphasis of Matter – Cash transactions

As with many organisations of this type the Centre receives part of its revenue in cash. It is not possible to review cash receipts until the point of receipting and banking and therefore I cannot give any assurance that all cash received has been accounted for.

Responsibilities of Management and The Committee for the Financial Report

Management and the Committee are responsible for the preparation and fair presentation of the financial report and has determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the financial reporting requirements of the Centre and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Michael Ryan Pty Ltd

ABN 16 158 095 222

ACN 158 095 222

Registered Company Auditor 7562

Liability limited by a scheme approved under Professional Standards Legislation



CHARTERED ACCOUNTANTS
AUSTRALIA • NEW ZEALAND

CHRISTIAN EMERGENCY FOOD CENTRE INC.

AUDITOR'S REPORT

Michael W Ryan FCA GAICD

Registered Company Auditor
Chartered Accountant

2

In preparing the financial report, the Committee is responsible for assessing the Centre's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intend to liquidate the Centre or to cease operations, or have no realistic alternative but to do so.

The Committee is responsible for overseeing the Centre's financial reporting process.

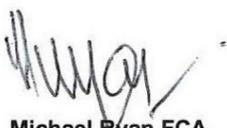
Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Committee's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Committee.
- Conclude on the appropriateness of the Committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Committee's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Committee to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during the audit.



Michael Ryan FCA
Chartered Accountant
Registered Company Auditor (7562)
Ballan VIC 3342

STATISTICS

During the 2019—2020 financial year ...

889 Individual clients attended the Centre on behalf of themselves and their families. Some needed to come many times, others only once or twice

1,381

Adults provided with food this year

999

Children provided with food this year



No. of days we were open over the year.

Closed weekends, public holidays and for a short time over Christmas

July 2019	26
August	30
September	23
October	28
November	33
December	24
January 2020	34
February	35
March	37
April	13
May	14
June	12

First time clients per month

309

Clients attended the Centre for the first time

Total Client Contacts per month

July 2019	217
August	243
September	244
October	280
November	261
December	206
January 2020	282
February	249
March	265
April	146
May	114
June	107

218 Average contacts per month

11 Average contacts per day

2,614

TOTAL contacts per year

STATISTICS

COMPARISONS	2017-18	2018-19	2019-20
No. of days open	242	243	247
No. of contacts	2,354	2,654	2,614
No. of clients	846	923	889
No. of new clients	293	367	309
Average contacts per month	196	221	218
Average contacts per day	10	11	11
No. of contacts Horsham/Natimuk	1,442	1,605	1,483
No. of contacts Out of Town	778	918	969
No. of contacts NFA	134	131	162
Maximum household/client: Total adults	1,279	1,441	1,381
Maximum household/client: Total children	1,023	1,055	999
Maximum household/client: Total people*	2,262	2,461	2,321

* NB "Total people" is the maximum size of the household at any time in the year. It is slightly less than "Maximum adults" + "Maximum children" because of children growing into adults during the year.

The overall number of contacts and clients are fairly similar to last year's but, as we know, they would have been much higher without the effect of COVID-19 in the last 3 months of the financial year.



Household Types

1 Adult (A)	1A + children (CH)	2A	2A + CH	>=3A	>=3A + CH	CH only
36%	19%	15%	18%	5%	6%	1%

Note: Children = under 18 yrs

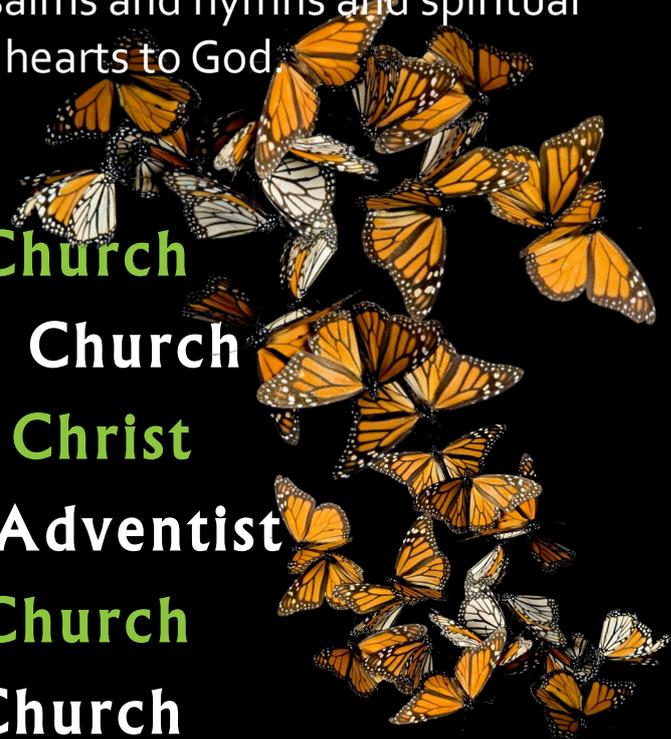
...proudly sponsored and overseen by

Horsham Christian Ministers' Association

Colossians 3:14-16 ESV

And above all these put on love, which binds everything together in perfect harmony. And let the peace of Christ rule in your hearts, to which indeed you were called in one body. And be thankful. Let the word of Christ dwell in you richly, teaching and admonishing one another in all wisdom, singing psalms and hymns and spiritual songs, with thankfulness in your hearts to God

Anglican Church
Presbyterian Church
Church of Christ
Seventh Day Adventist
Lutheran Church
Catholic Church
Salvation Army
Harvest Church
Spirit Song Church
Uniting Church



Let us join together across denominations, religions and cultures to make a habit of empathy and reach out to those most in need. To share the blessings we enjoy and to advance the cause of peace in all corners of our world. Barack Obama



"So if anyone is in Christ,
there is a new creation:
everything old has passed
away see, everything
has become new!"

(2 Corinthians 5.17)

